Social Impact Assessment Report

October: 2021

Project ID: P154990

Sub-Project: Improvement & Up-gradation of Rambagh to Civil Secretariat Road (District Srinagar) Kashmir

> Jhelum Tawi Flood Recovery Project (World Bank Funded)

Prepared by: PIU JK ERA (Kashmir) for the World Bank

Table of Contents

De	efinitio	n of Words and Phrases	7
Af	fected	Persons (APs)	7
1.	Bacl	sground Introduction	14
	1.1	Project Background	14
	1.2	Project Development Objective	15
	1.3	Project Components	15
	The pr	oject is comprised of the following seven components:	15
	1.4	Sub- Project Background	15
	1.5	Sub-Project Description	16
	1.6	Benefits of the Sub-Project	16
	1.7	Need for Social Impact Assessment	17
	1.7.2	Need for SIA in Rambagh to Civil Secretariat Road Sub-Project	17
	1.8	Objective of Social Impact Assessment	17
	1.9	Methodology adopted for the SIA	18
	1.10	Structure of SIA Report	19
2.	Proj	ect Description	20
	2.1	Description of the Project	20
	2.2	Sub-Project Description	21
	2.3	Project Location	21
	2.4	Details of Existing Project Road	22
	2.4.2	1 The embankment, Carriageway, and Shoulder	23
	2.4.2	2 Horizontal and vertical alignment	23
	2.4.3	3 Pavement Condition	23
	2.4.4	4 Cross Drainage Structures	23
	2.4.5	5 Existing Drain	23
	2.4.6	6 Existing Pavement Composition	23
	2.4.2	7 RoW Details of Sub-Project Road	25
	2.4.8	3 Major Utilities Along the Existing Road	25
	2.5	Proposed Activities (Improvement & Upgradation)	26
	2.5.2	1 Carriageway/ Roadway Width	27
	2.5.2	2 Horizontal and vertical alignment	27
	2.5.3	3 Improvement of Sight Distance	28
	2.5.4	4 Pavement Design	28
	2.5.5	5 Traffic Safety and Other Appurtenances	30

3. Leg	al and Regulatory Framework	32
3.1	Operational Policies of World Bank	32
3.2	World Bank's Environment Health and Safety Guidelines	32
3.3	National & State Policies	33
3.4	Other Central and State acts which may be applicable in the Sub-project:	33
4. Soc	io-Economic Profile of the Project Impact Area	35
4.1	Location and size	35
4.2	Physiography	35
4.3	Drainage	35
4.4	Underground Water Resources	36
4.5	Climate	36
4.6	Soils	36
4.7	Flora and Fauna	37
4.8	Population	37
4.9	Sex Ratio	37
4.10	Literacy	38
4.11	Cropping Patterns	38
4.12	Horticulture	38
4.13	Irrigation	38
4.14	Animal Husbandry	39
5. Ana	lysis of Alternatives	40
5.1	'Without' and 'With' Project Scenario'	40
5.1.	1 'Without' Project Scenario	40
5.1.	2 'With' Project Scenario	40
6. Stal	ceholder's Consultation	41
6.1	Identification of Stakeholder	41
6.2	Objective of Stakeholder's Consultation	41
6.3	Approach for Consultation	42
6.4	Details of Public Consultation in sub-project road	42
6.5	Information's Shared	42
6.6	Feedback received	43
7. Ana	lysis of Social Impacts	45
7.1	Impact on Land	45
7.2	Impacts on Structures	45
7.3	Impacts on Livelihood	45
8. Mit	igation Measures	47

8	.1	Social Management Plan	47
8	.2	Objectives	47
8	.3	Scope	48
8	.4	Context for the SMP	48
8	.5	Methodology for SMP Preparation	48
8	.6	Probable Social issues that may arise during the construction stage	49
8	.7	Social Management Plan	49
	8.7.1	Impact of the labor influx in project area	54
8	.8	Gender Action Plan	55
	8.8.1	Status of Women in J&K	55
	8.8.2	Legal Provision Related to Women in J&K	56
	8.8.3	Strategy	56
	8.8.4	Avoiding Gender based violence	58
8.9	La	bor influx and Labor Management	58
8	.9.1	Objectives	58
8	.9.2	General Requirements	59
8	.9.3	Hiring & Recruitment Procedures	59
8	.9.4	Worker's Accommodation	60
8	.9.5	Security	60
8	.9.6	Provisions for Drinking Water	61
8	.9.7	Cooking Arrangements	61
8	.9.8	Waste Water Generation	61
8	.9.9	Medical facilities	62
9.	Mon	itoring and Evaluation	63
	9.1	Safeguards Supervision	63
	9.2	Concurrent Monitoring and Quarterly Reporting	63
	9.3	Safeguards Monitoring Plan	63
	9.4	Independent Safeguard Audits	64
	9.5	Right to Information and Disclosure	64
10.	Gr	ievance Redressal Mechanism	65
	10.1	Composition of Grievance Redress Committee (GRC) at various levels 65	s of the project
	10.2	Approach to GRC	67
	10.3	Legal Options to Aggrieved persons/PAPs	68
11.	In	stitutional Arrangement	69
	11.1	Institutional Arrangement in the project	69

11.2 Implementation Stage	69
Annexures	70
Annexure1: Environment and Social Screening Data Sheets	70
Annexure 2:GIS MAPs of the Sub-Project Road	77
Annexure 3: Revenue Record (Urdu and English)	78
Annexure 4: Encumbrance Free RoW Certificate	88
Annexure 5: RoW confirmation certificate from PWD (R&B) Kashmir	89
Annexure 6: Plan & Profile	90
Annexure 7: Photograph of the Roads	91
Annexure 8: Public Consultation (12.07.2019)	93

List of Tables

Table 1: Details of Existing Pavement Composition	
Table 2: Overview of the proposed road	
Table 3: Details of New Construction stretches	
Table 4: World Bank's Operational Policies	
Table 5: National and U.T.'s Policies	
Table 6: Area wise distribution of crops	
Table 7: Social Management Plan	

List of Figures

Figure 1: Overview of Proposed Road in Rambagh to Civil Secretariat Road Sub Project	22
Figure 2: Structure of GRM	67

ABBREVIATIONS

BPL	Below Poverty Line
СВО	Community Based organisations
COI	Corridor of Impact
CPR	Common Property Resources
DC	District Collector
DSC	Design & Supervision Consultant
DED	Detailed Engineering Design
EIA	Environmental Impact Assessment
EP	Entitlement/Eligible Persons
ERA	Economic reconstruction Agency
ESMF	Environment and Social Management Framework
ESSR	Environment & Social Screening Report
EM	Entitlement Matrix
GBV	Gender Based violence
GESI	Gender Equality and Social Inclusion
Govt.	Government
GRC	Grievance Redressal Cell/Committee
НР	Halqa Panchayat
IRC	Indian Road Congress
IDA	International Development Agency
IRAP	International Road Assessment Programme
JTFRP	Jhelum Tawi Flood Recovery Project
J&K	Jammu & Kashmir
DSC	Design & Supervision Consultant
DEA	Department of Economic Affairs
DPR	Detailed Project report
NGO	Non-Governmental Organization

OP	Operational Policy
PAP	Project Affected Person
PAF	Project Affected Family
PDF	Project Displaced Family
PDP	Project Displaced Person
PIU	Project Implementation Unit
PMU	Project Management Unit
РМС	Project Management Consultant
R&R	Resettlement & Rehabilitation
RAP	Resettlement Action Plan
RFCTLAR&R	Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement act, 2013
RDNA	Rapid Damage and Needs Assessment
RDNA ROW	Rapid Damage and Needs Assessment Right of Way
ROW	Right of Way
ROW RTI	Right of Way Right to information Act
ROW RTI SAR	Right of Way Right to information Act Social Assessment Report
ROW RTI SAR SES	Right of Way Right to information Act Social Assessment Report Socio- Economic Survey
ROW RTI SAR SES SEO	Right of Way Right to information Act Social Assessment Report Socio- Economic Survey Site Engineering Office
ROW RTI SAR SES SEO SH	Right of Way Right to information Act Social Assessment Report Socio- Economic Survey Site Engineering Office State Highway
ROW RTI SAR SES SEO SH SIA	Right of Way Right to information Act Social Assessment Report Socio- Economic Survey Site Engineering Office State Highway Social Impact Assessment
ROW RTI SAR SES SEO SH SIA SC/ST	Right of Way Right to information Act Social Assessment Report Socio- Economic Survey Site Engineering Office State Highway Social Impact Assessment Schedule Caste and Schedule Tribe

Definition of Words and Phrases

Affected Persons (APs)

Affected Persons (APs), for this Project, means all the people directly affected by a projectrelated land acquisition that leads to their physical relocation or loss of assets, or access to assets, with adverse impacts on livelihoods. This includes any person, household (sometimes referred to as project affected family), firms, or public or private institutions who on account of project-related land acquisition would have their:

- 1. standard of living adversely affected;
- 2. right, title or interest in all or any part of a house, land (including residential, commercial, artisanal mining, agricultural, plantations, forest and/or grazing land), water resources or any other moveable or fixed assets acquired, possessed, restricted or otherwise adversely affected, in full or in part, permanently or temporarily; and/or
- 3. business, occupation, place of work or residence, or habitat adversely affected, with or without displacement. APs therefore include;
 - persons affected directly by the acquisition or clearing of the right-of-way or construction work area;
 - persons whose agricultural land or other productive assets such as mining, trees or crops are affected;
 - persons whose businesses are affected and who might experience loss of income due to project-related land acquisition impacts;
 - persons who lose work/employment as a direct result of project-related land acquisition; and
 - people who lose access to community resources/property as a result of project-related land acquisition.

Census

Census means the pre-appraisal population record of potentially affected people, which is prepared through a count based on the village or other local population data or census.

Compensation

Compensation means payment in cash or kind for an asset to be acquired or affected by a project at replacement costs.

Cut-off-date

Cut-off-date means the date after which people will not be considered eligible for compensation if they are not included in the list of APs as defined by the census. Normally, the cut-off date for the titleholders is the date of the detailed measurement survey.

Displacement

Displacement means either physical relocation or economic displacement directly caused by project-related land acquisition.

Encroachers

Encroachers mean those persons who extend their property beyond that for which they hold a Title are encroachers and would not be eligible for compensation for land for which they do not possess a title.

Entitlement

Entitlement means the range of measures comprising cash or kind compensation, relocation cost, income rehabilitation assistance, transfer assistance, income substitution, and relocation which are due to /business restoration which is due to APs, depending on the type and degree nature of their losses, to restore their social and economic base.

Livelihood Restoration

Livelihood Restoration means the measures required to ensure that APs have the resources to at least restore, if not improve, their livelihoods. Restoration of livelihood of all APs is one of the key objectives of the World Bank's resettlement policy. It requires that people are given the means and assistance necessary for them to improve, or at least restore, their livelihood and living conditions to pre-project levels. Inventory of Losses means the pre-appraisal inventory of assets as a preliminary record of affected or lost assets.

Land Acquisition

Land Acquisition means the process whereby a person is compelled by a public agency to alienate all or part of the land s/he owns, possesses, or uses, to the ownership and possession of that agency, for public purposes, in return for prompt and fair compensation. This includes direct acquisition and easement.

Non-Titled

Non-titled means those who have no recognizable rights or claims to the land that they are occupying and includes people using private or state land without permission, permit, or grant.

Rehabilitation

Rehabilitation means the assistance provided to severely affected APs to supplement payment of compensation for acquired assets to improve, or at least achieve full restoration of, their preproject living standards and quality of life to pre-project level.

Resettlement

Resettlement means all social and economic impacts that are permanent or temporary and are:

- (i) caused by the acquisition of land and other fixed assets,
- (ii) by the change in the use of land, or
- (iii) restrictions imposed on land as a result of the project.

Resettlement Plan

Resettlement Plan means the time-bound action plan with budget setting out resettlement strategy, objectives, entitlements, actions, responsibilities, monitoring, and evaluation.

Structures

Structures mean all structures affected, or to be acquired, by the project such as living quarters, wells, hand pumps, agricultural structures such as rice bins, animal pens, stores/warehouses, commercial enterprises including roadside shops and businesses.

Squatters

Squatters mean the same as a non-titled person i.e. those people without legal title to land and/or structures occupied or used by them. World Bank policy explicitly states that such people cannot be denied assistance to restore livelihoods and living conditions based on the lack of title.

Vulnerable

Vulnerable means any people who might suffer disproportionately or face the risk of being marginalized from the effects of resettlement i.e; (i) single household heads with dependents; (ii) disabled household heads; (iii) poor households; (iv) elderly households with no means of support; (v) the landless or households without the security of tenure; and (vi) ethnic minorities.

Social Impact Assessment (SIA)

Social impact assessment (SIA) is the process of identifying and managing the social impacts of industrial projects. It can also be applied to policies, plans, and programs. SIA is used to predict and mitigate negative impacts and identify opportunities to enhance benefits for local communities and broader society.

Project Area Influence

The area likely to be affected by the project, including all its ancillary aspects, such as power transmission corridors, pipelines, canals, tunnels, relocation, and access roads, borrow and disposal areas, and construction camps, as well as unplanned developments induced by the project (e.g., spontaneous settlement, logging, or shifting agriculture along access roads).

Executive Summary

The catastrophic deluge of September 2014 harmed the socio-economic aspects of the Union territory of Jammu and Kashmir (erstwhile state) and massive infrastructure damaged in which not only Srinagar was most affected but other districts as well. It left behind a trail of siltation in most of the water bodies as environmental degradation, which is always synonymous with major floods. In connection to the catastrophic flood, a mission of the World Bank visited the Union territory of Jammu and Kashmir (erstwhile state) during February 1-6, 2015 on request of the Government of India to review and assess the damages to produce a rapid multi-sectoral assessment report of the damages and needs. The RDNA estimates the total damages and loss caused by floods at about INR 211,975 million (US\$ 3,550.45), most of it to housing, livelihoods, and roads and bridges, which combined represented more than 70% of the damages in terms of value.

Based on the RDNA results, restoration works underway, and discussions with the GoJ&K, "Jhelum and Tawi Flood Recovery Project (JTFRP)" will focus on restoring critical infrastructure using international best practice on resilient infrastructure. One of the sub-projects identified under Component 2 of JTFRP is "Improvement and Upgradation of "Rambagh to Civil Secretariat" in Srinagar district of Kashmir province. The proposed subproject has a total length of 2.50 km and traverses through Rambagh and Jehangir chowk, urban settlements.

Sub-projects under "Jhelum and Tawi Flood Recovery Project" commonly known as JTFRP have a prior requirement of screening which is based on three categories; viz., nature of the project, size of the project and location of the project with a sensitive area criterion which has been conducted and summary data sheets has been annexed in the annexures. The screening for this sub-project has been conducted to identify the potentially significant social issues of the subproject at an early stage for detailed Environmental and Social impacts. The screening does not envisage any significant impact due to sub-project.

The project information was shared and disseminated with the stakeholders in the public consultations which were conducted successfully at Rambagh-Hazuribagh near the Iqbal park location on 12.07.19. During the consultation process, people have expressed keen interest in the proposed sub-project. Local people were made aware of the upcoming work, rigid pavement concept, and World Bank funding and guidelines. Information about proposed sub-project, available RoW and other things were also shared with the local peoples.

The revenue record obtained from revenue department revealed that existing road passes through government land and therefore does not require land acquisition. The proposed upgradation and rehabilitation of the existing road under JTFRP will serve major urban habitations such as Rambagh and Jehangir chowk, urban settlements (Srinagar). It is clear from the revenue record that road passes through 8 khasra number, these are, 216,1521,780,215,503,842,429 and 1150/493. All these khasra numbers are under the different government departments. Total land under these khasra numbers is 7.188 acre.

Project Manager (Transport, Kashmir division), JK ERA, vide letter no ERA/PMT/20/1117 dated 07.09.2020 has issued an encumbrance free certificate which confirms that upgradation and strengthening of the road for a length of 2.50 km under JTFRP shall be restricted to the existing and available RoW which is 21 meters. Further, it is also certified that there are no residential commercial, religious structure or any CPR in the existing RoW. The letter issued by the Project Manager, also refers the certificate (letter no. CE/RBK/HD/7165, dated 14.06.2019) issued by the Chief Engineer, PWD(R&B) department in which it has been mentioned that the existing RoW for the sub-project road is 21 meters.

Therefore, on the basis of certificate issued by Project Manager (Transport, Division Kashmir), available revenue record, site visits and approved DPR, it can be said that the sub-project does not have any adverse impact on the structures, land or on livelihood of anyone. However, if during the execution, there is any unanticipated impact of the sub-project same shall be addressed as per the provisions Environment & Social Management Framework (ESMF) of the project other applicable policies of the WB and that of U.T of J&K.

1. Background Introduction

1.1 Project Background

In September 2014, Jammu & Kashmir experienced torrential monsoon rains in the region causing major flooding and landslides. The continuous spell of rains from September 2-6, 2014, caused Jhelum, Chenab, and Tawi Rivers as well as many other streams/tributaries to flow above the danger mark. The Jhelum River also breached its banks flooding many low-lying areas in the Kashmir region, including the capital. In many districts, the rainfall exceeded the normal by over 600%. In the Jammu division also, many districts received rainfall above normal. Jammu district itself recorded over 467.3 mm of rainfall during Sept 2014, which is 339% excess of the normal. (source-Indian Meteorological department website). The Indian Meteorological Department (IMD) records precipitation above 244.4 mm as extremely heavy rainfall, and J&K received 558mm of rain in the June- September period, as against the normal 477.4 mm.

Due to the unprecedented heavy rainfall, the catchment areas particularly the low-lying areas were flooded for more than two weeks. Some areas in urban Srinagar stayed flooded for 28 days. Water levels were as high as 27 feet in many parts of Srinagar. The areas from the main tributaries of river Jhelum vis-à-vis Brengi nallah, Vishav nallah, Lider nallah and Sandran nallah started overflowing due to the heavy rainfall causing water levels in Jhelum river to rise. Subsequently, the discharge of the river Suran was 200 thousand cusecs as against an average of 50 thousand cusecs. With the excessive discharge of water, the river Suran affected the basin areas and also took a different course at various locations causing damages to the surrounding villages in the catchment area. Water levels also increased in the rivers of Chenab and Tawi, both of which were flowing above normal levels. Due to the rivers overflowing nearly 20 districts of the Union territory of Jammu and Kashmir (erstwhile state) were impacted.

A joint team led by the **Department of Economic Affairs (DEA), Gol**, with representation from the World Bank visited J&K on October 21, 2014. Subsequently, Gol has sent a request to the World Bank on January 5, 2015, to field a Joint Rapid Damage and Needs Assessment (RDNA) Mission within the Union territory of Jammu and Kashmir (erstwhile state). In response, a mission of the World Bank visited the Jammu and Kashmir (erstwhile state) during February 1-6, 2015 to produce a rapid multi-sectorial assessment report of the damages and needs. The RDNA estimates the total damages and loss caused by floods at about INR 211,975 million (US\$ 3,550.45), most of it to housing, livelihoods, and roads and bridges, which combined represented more than 70% of the damages in terms of value. Public service infrastructure and equipment of hospitals and education centers were also severely damaged and are still not fully operational.

Based on the Rapid Damage Needs Assessment (RDNA) results, restoration works underway, and discussions with the GoJ&K, the project will focus on restoring critical infrastructure using international best practices on resilient infrastructure. Given the Jammu and Kashmir (erstwhile state)'s vulnerability to both floods and earthquakes, the infrastructure will be designed with upgraded resilient features and will include contingency planning for future disaster events. Therefore, the project aims at both restoring essential services disrupted by the floods and improving the design standard and practices in the Jammu and Kashmir (erstwhile state) to increase resilience.

1.2 Project Development Objective¹

The Project Development Objective (PDO) is to support the recovery and increase disaster resilience in targeted areas of the Jammu and Kashmir (erstwhile state) and increase the capacity of the Jammu and Kashmir (erstwhile state) entities to respond promptly and effectively to an eligible crisis or emergency.

1.3 Project Components

The project is comprised of the following seven components:

- 1. Reconstruction and strengthening of critical infrastructure
- 2. Reconstruction of roads and bridges
- 3. Restoration of urban flood management infrastructure
- 4. Strengthening and restoration of livelihoods
- 5. Strengthening disaster risk management capacity
- 6. Contingent Emergency Response
- 7. Implementation Support.

1.4 Sub- Project Background

Component 2 of the "Jhelum and Tawi Flood Disaster Recovery Project" is 'to restore and improve the connectivity disrupted due to the disaster through the reconstruction of damaged roads and bridges. The component will finance and support the reconstruction of about 300 km. of damaged roads and associated drainage works, retaining walls, breast walls, and other structures to increase resilience, designed to be seismic resilient (as per the guidelines of the Bureau of Indian Standards) and concerning topography and

¹ Source: JTFRP- Environmental & Social Management Framework (ESMF), 2015.

hydrology (as per the guidelines of the Indian Roads Congress, the Ministry of Road Transport and Highways), and projected demographic changes.

The government of Jammu & Kashmir decided to undertake 27 numbers of roads under JTFRP which were damaged due to the 2014 floods in the State. Out of the 27 roads, 7 will be executed in Jammu and rest in Srinagar province. One of the identified roads undertaken in component 2 for the Improvement and Upgradation is of IG Rambagh to Civil Secretariat in Srinagar district of Kashmir province. The proposed subproject has a total length of 2.50 km and traverses through Rambagh and Jehangir Chowk urban settlements.

1.5 Sub-Project Description

Categorically, it is a 2 lane Dual carriageway falling under plain terrain connecting Srinagar Airport, having the moderate intensity of commercial vehicles. Built-up section observed on both sides of the road. During the flood in the year 2014, the stretches were fully submerged but regular submergence history was not found in these particular stretches. For the drainage system, HP of 600 mm dia pipe has been used (recently developed) of the entire stretch. Existing sections are insufficient to carry requisite discharge.

Moreover, the water carrying capacity of existing Flood Channels significantly decreases which is the major reason for submergences of such arterial roads. The larger section of cover drains on both sides are required along the roads to channelize the water up to the nearest pumping station with a proper slope. The provision of Rigid Pavement is not the only solution that may cover up this situation. Due to the construction of the Jahangir Chowk – Rambagh flyover which is partially coming on this project stretch, utility shifting has been made and a drainage system developed recently. Henceforth proposal for a drainage system along with the road is not required at present.

1.6 Benefits of the Sub-Project

The reconstruction of the proposed road will be a great help to the farmers to transport agricultural products, children would be able to travel faster and safer to go to school, as well as the local people when accessing to basic facilities such as health center/hospital, markets, working place, place of worship, and other areas. Besides that, the road will have fewer bags of dust during the dry season which may aggravate the health condition of the children and elderly; unlike the condition of the road during the rainy season which is muddy and slippery, is risky for the lives of the road users especially those using bicycles and motorcycles.

The project will not cause adverse impacts for the local people including women and there is no cultural heritage and forest that will be affected. During the civil works, there will be minimal social impacts but these are temporary disturbances and will be mitigated under the SMP. Overall, the project will provide long-term benefits for the local people. People expressed full support to the project 100% among consulted persons and are in favour of the project, and they would suggest having the civil work starts as soon as possible.

1.7 Need for Social Impact Assessment

Social Impact Assessment (SIA) is a tool for anticipating and mitigating the potentially temporary and permanent adverse impacts of projects. It also helps in enhancing the positive outcomes of the sub-project. SIA alerts project planners (public and private bodies) as to the likely social and economic costs and benefits of a proposed project. The knowledge of the potential costs, when weighed against the likely benefits of a project, helps decision-makers in deciding whether the project should be carried out, with or without modifications, or abandoned completely. The agency carrying out the SIA also develops a mitigation plan to overcome the potential negative impacts on individuals and communities.

The purpose of the SIA is to ascertain whether a project proposed by the developer is truly in the public purpose, and whether the project is located at a site which is least-displacing and requires the bare minimum amount of land.

1.7.1 Need for SIA in Rambagh to Civil Secretariat Road Sub-Project

Social Impact Assessment study in the sub-project road was conducted to identify and assess the land requirement for the proposed sub-project besides identifying the temporary and permanent impacts. IG Rambagh to Civil Secretariat sub-project road is going to be improved and upgraded on existing alignment and the existing RoW is 21 meters. No additional land is required for improvement and up-gradation of the road. Though the sub-project does not require private land acquisition, therefore, the Social Impact Assessment was conducted to identify and assess any other impact on the people and communities due to project implementation such as any impact on private assets (of both titleholders and non-titleholders), on the livelihood of people, common property resources or any other type of impacts. Further, it will guide Executing Agency (EA) to prepare a sound Social Management Plan that will provide guidance to the contractor & PIU to manage social issues during execution and post execution.

1.8 Objective of Social Impact Assessment

The major objectives of the SIA are given below:

• To gather baseline data for assessment of impacts (both direct and indirect);

- To suggest mitigation measures to effectively manage potential adverse impacts;
- To involve local people in the SIA study and project activities.

1.9 Methodology adopted for the SIA

1. Defining the Impact area

The first step undertaken was to define the Area of Impact. For defining the project area (both directly and indirectly), a map that will show the project area was prepared. Besides, a field visit to the area were undertaken on 12.07.2019 to have a better understanding of the geographic limits of the area and the people living there.

2. Identifying the Information/Data Requirements and their Sources

The existing secondary data (census 2011) on impacts likely to follow from the project was reviewed and used for assessment purposes. This has provided disaggregated data according to caste, religion, sex, and other administrative categories, such as persons below the poverty line.

3. Public Consultation

Project-related information's were shared with all the concerned stakeholders in Iqbal park are on 12.07.2019. This was the first step in developing plans for consultation and participation is to identify stakeholders who will be involved in the consultative processes. The basic questions to consider in identifying stakeholders include:

- Who will be directly or indirectly and positively and negatively affected?
- Who are the most vulnerable groups?
- Who might have an interest or feel that they are affected?
- Who supports or opposes the changes that the project will produce?
- Whose opposition could be detrimental to the success of the project?
- Whose cooperation, expertise, or influence would be helpful to the success of the project?

4. Conducting Screening

Social Impact Assessment (SIA) process began with screening. Screening was undertaken in the very beginning stages of project development. The purpose of screening was to screen out "no significant impacts" from those with significant impacts and get a broad picture of the nature, scale, and magnitude of the issues. This helped in determining the scope of detailed SIA that would be subsequently carried out. The screening results revealed that the project will not have any significant impact. It has been decided that the proposed road will be upgraded in the available RoW and there are no structures either commercial, residential or any CPR in the alignment of the road.

5. Carry Out Scoping in the Field

The next step was scoping. Essentially, this involves a visit to the project site, and consultation with all stakeholders. It is important to confirm their understanding of key issues. On-site appreciation of impacts is indispensable for projects that cause displacement on a large scale. The local knowledge can be invaluable in finding alternatives that help avoid or at least reduce the magnitude and severity of adverse impacts.

6. Developing a Mitigation Plan

SIA study helps and guides in the preparation of social mitigation and management plan for the envisaged and unanticipated impacts. In this study SMP has been prepared in consultation with the locals, PIU and other stakeholders which will serve as blueprint for managing and mitigating social issues/impacts during execution of the sub-project.

1.10 Structure of SIA Report

To present the findings of the SIA study, the following information's have been presented in following chapters:

Executive Summary

- 1. Introduction & Background
- 2. Project Description
- 3. Legal and Regulatory Framework
- 4. Socio-Economic Profile of the Project Impact Area
- 5. Analysis of Alternatives
- 6. Stakeholder's Consultation
- 7. Analysis of Social Impacts
- 8. Mitigation Measures
- 9. Grievance Redressal Mechanism
- 10. Institutional Arrangements
- 11. Monitoring and Evaluation

2. Project Description

2.1 Description of the Project

The Jammu & Kashmir region owing to its geographical and geo-climatic setting is a multihazard prone region that has experienced natural disasters like earthquakes, floods, landslides, avalanches, high-velocity winds, and snowstorms. Most of the project roads in Kashmir Valley fall in plain terrain whereas roads under Jammu Province are passing through hilly terrain. In Kashmir, Floods and flash floods are also frequent. Floods generally occur in the summer when heavy rains are followed by snowmelt. Flooding of the river Jhelum is the main cause of floods in the region. In Jammu province, hill roads are mainly damaged frequently during the beginning of summer due to snowmelt and due to heavy rain. Hill slopes are badly damaged and sliding comes on the roads as there is no such protection work exists towards hill slide slope. Even Jammu Srinagar National Highway is not unturned from it.

In September 2014, the northern region of India experienced torrential monsoon rains in the region causing major flooding and landslides. The continuous spell of rains from September 2nd to 6th, 2014, caused Jhelum and Chenab Rivers as well as many other streams/tributaries to flow above the danger mark. Due to the unprecedented heavy rainfall, the catchment areas particularly the low laying areas were flooded for more than two weeks. As a result, the main tributaries of river Jhelum vis-a-vis Brengi Nallah, Vishav Nallah, Lider Nallah, and Sundran Nallah started overflowing. The water level also increased in the rivers of Chenab and Tawi, both of which the water flowing above normal levels. Due to the rivers overflowing nearly 20 districts were impacted. The total damage and loss caused by the flood is about INR 211,975 million, most of it to housing, livelihoods, and roads and bridges, which combined represented more than70% of the damages in terms of value. Public service infrastructure and equipment of hospitals and education centers were also severely damaged and are still not fully operational.

The project "Jhelum & Tawi Flood Recovery Project" will focus on restoring critical infrastructure using the international best practice of resilient infrastructure. Given the region's vulnerability to both floods and earthquakes, the infrastructure will be designed with upgraded resilient features and will include contingency planning for future disaster events. Therefore, a study followed by detailed reports on flood management aims at both restoring essential services disrupted by the floods and improving the design standards and practices to increase resilience.

Based on the RDNA results, restoration works underway, and discussions with the Govt. of J&K, "Jhelum and Tawi Flood Disaster Recovery Project (JTFRP)" will focus on restoring critical infrastructure using international best practice on resilient infrastructure. Component 2 of JTFRP is 'to restore and improve the connectivity disrupted due to the disaster through the reconstruction of damaged roads and bridges. The project will finance the restoration and improvement of about 27 damaged roads, as per the guidelines of the Indian Roads Congress, the Ministry of Road Transport and Highways.

2.2 Sub-Project Description

Categorically, it is a 2 lane Dual carriageway falling under plain terrain connecting Srinagar Airport, having the moderate intensity of commercial vehicles. Built-up section observed on both sides of the road. During the flood in the year 2014, the stretches were fully submerged but regular submergence history was not found in these particular stretches. For the drainage system, HP of 600 mm dia pipe has been used (recently developed) of the entire stretch. Existing sections are insufficient to carry requisite discharge. Moreover, the Water carrying capacity of existing Flood Channels significantly decreases which is the major reason for submergences of such arterial roads. The larger section of cover drains on both sides are required along the roads to channelize the water up to the nearest pumping station with a proper slope. The provision of Rigid Pavement is not the only solution that may cover up this situation. Due to the construction of the Jahangir Chowk – Rambagh flyover which is partially coming on this project stretch, utility shifting has been made and a drainage system developed recently. Henceforth proposal for a drainage system along with the road is not required at present.

2.3 Project Location

Categorically, it is a 2-lane dual carriageway arterial road falling under plain terrain connecting Srinagar Airport, having the moderate intensity of commercial vehicles. It starts from Civil Secretariat and ends at Rambagh.



Figure 1: Overview of Proposed Road in Rambagh to Civil Secretariat Road Sub Project

2.4 Details of Existing Project Road

Categorically, it is a 2-lane dual carriageway arterial road falling under plain terrain connecting Srinagar Airport, having the moderate intensity of commercial vehicles. Built-up section observed on both sides of the road. During the flood in the year 2014, the stretches were fully submerged but regular submergence history was not found in these particular stretches. For the drainage system, HP of 600 mm dia pipe has been used (recently developed) of the entire stretch. Existing sections are insufficient to carry requisite discharge. Moreover, the Water carrying capacity of existing Flood Channels significantly decreases which is the major reason for submergences of such arterial roads. The larger section of cover drains on both sides are required along the roads to channelize the water up to the nearest pumping station with a proper slope. The provision of Rigid Pavement is not the only solution that may cover up this situation. Due to the construction of the Jahangir Chowk – Rambagh flyover which is partially coming on this project stretch, utility shifting has been made and a drainage system developed recently. Henceforth proposal for a drainage system along with the road is not required at present. After the development of this project stretch with Rigid Pavement, submergence in the future will not put any effect on the pavement surface. Traffic Census has been conducted in April at Tulsi Bagh having PCU, ADT & CVPD is 8305, 6951 & 1444 respectively. Development of the project road is essential as it is the most important arterial road in Kashmir which also connects the Srinagar city or Kashmir Valley with Airport through Humana Chowk.

2.4.1 The embankment, Carriageway, and Shoulder

The average width of the existing carriageway is Mostly 7 m on either side of the project road with a 1.36 m (av. width) raised footpath. As the project road passing through built-up stretches, embankment height becomes zero. To avoid submergence during rain or flood, FRL rising is not possible due to the existence of built-up sections. The details of carriageway, land Use Pattern and Shoulder width, etc are mentioned in table 3.1 of DPR.

2.4.2 Horizontal and vertical alignment

Mostly the road runs in plain terrain and the existing alignment is fair. The existing vertical alignment follows in plain type.

2.4.3 Pavement Condition

The existing pavement is of flexible type from Ch 0.000 Km to 1.906 Km having a different thickness as reflected from pavement investigation are in Good condition. But, the pavement thickness is not homogeneous throughout the stretches. Depending upon the existing crust component and type of proposed pavement, the entire stretch has been divided into several sections. Excavation for a depth of 520 mm requires constructing the Rigid Pavement section.

2.4.4 Cross Drainage Structures

There are no cross-drainage structures in the sub-project road.

2.4.5 Existing Drain

Only HP Pipes are longitudinally placed with cleaning chambers along the project road below the raised footpath, used for the sewage system.

2.4.6 Existing Pavement Composition

The said road is a very old road which was initially constructed based on the traffic on the section. Afterward, several maintenances work of the different specifications have been undertaken over the road. Specification adopted for such maintenance widely varies from year to year as well as from stretches to stretches. So, the road section does not have a homogeneous crust. Trial Pit Investigation has been conducted for detailing pavement composition at different locations and on average following composition is found as existing hard crust. Details of the existing pavement composition is shown in Table 1.

Table 1: Details of Existing Pavement Composition

Location	Description of	Thickness (mm)

	Layers	Individual (mm)	Ll - Surface (Bituminous) in mm	L II -Base Course in mm	L III - Sub- Base Course in mm	Total
	Bituminous I	100				
	WBM	120	•	220		820
	Bituminous II	80				
RD-0.000 / TP	Metal Soling	70	300		200	
1 (LHS)	Bituminous III	60	500		300	
	Bituminous IV	50				
	Bituminous V	40				
	Metal Soling	300				
	Bituminous I	90		340	250	680
	WBM	110	90			
	Bituminous II	70				
RD 0.500 / TP 2 (LHS)	Bituminous III	60				
	Bituminous IV	50				
	Bituminous V	50				
	Metal Soling	250				
	Bituminous	80			280	670
	WBM	120				
RD 1.000 / TP	Bituminous II	60		210		
3 (RHS)	Bituminous III	60	80	310		
	Bituminous IV	70				
	Metal Soling	280				
	Bituminous I	100				
RD 1.500 / TP 4 (LHS)	Bituminous II	70	170	300	250	720
	WBM	110	•			

		Thickness (mm)					
Location	Description of Layers	Individual (mm)	LI - Surface (Bituminous) in mm	L II -Base Course in mm	L III - Sub- Base Course in mm	Total	
	Bituminous III	80					
	Metal Soling	60	-				
	Bituminous IV	50	-				
	Metal Soling	250	_				
	Bituminous I	110	190	250	290	730	
	Bituminous II	80					
RD 1.900 / TP	WBM	120					
5 (RHS)	Bituminous III	70					
	Bituminous IV 60						
	Metal Soling	290	-				
Average Thickn	ess from Km 0.000 t	o Km 1.907	166	284	274		
Minimum Thickness from Km 0.000 to Km 1.906			80	220	250	670	
Maximum Thic	Maximum Thickness from Km 0.000 to Km 1.906			340	300	820	

2.4.7 RoW Details of Sub-Project Road

Project Manager (Transport, Kashmir division), ERA, JTFRP vide letter no ERA/PMT/20/1117 dated 07.09.2020 provided a non-encumbrance certificate which confirms that the sub-project road does not have any temporary or permanent structure in the whole stretch (annexure 4). Moreover, it's only the improvement and up-gradation of an existing road, therefore, no additional land is required in the sub-project. The letter issued by the Project Manager, also refers the certificate (letter no. CE/RBK/HD/7165, dated 14.06.2019) issued by the Chief Engineer, PWD(R&B) department in which it has been mentioned that the existing RoW in the sub-project road is 21 meters (Annexure 5).

2.4.8 Major Utilities Along the Existing Road

A detailed road inventory survey was carried out at 100 m intervals mainly the proposed alignment. Detailed information was collected and utilized for planning, design, and cost estimate.

An inventory of the project road has been carried out through dimensional measurement and visual inspection. Features like chainage, terrain and land-use, the height of fill or depth of cut, the width of pavement and shoulders, important road junctions and geometric deficiencies, utilities, etc., were recorded.

These surveys were carried out by visual observation supplemented with sample measurements using tape etc. The road inventory has been referenced to the existing km

2.5 Proposed Activities (Improvement & Upgradation)

Sl.No.	Description of item	Details		
1	Road length	Design Length – 1.907 km.		
2 (a)	Road Configuration (Present Scenario)	LHS : 2 Lane carriageway RHS 2 Lane & Partially Intermediate carriageway		
2 (b)	Road Configuration (Based on 30 years Design Period)	LHS : 2 Lane carriageway RHS 2 Lane & Intermediate carriageway		
3	Terrain	Plain		
4	Land use pattern	Mixed land use Built up		
5	Existing Surface of carriageway	Flexible pavement		
7	Existing (av.) Formation width	36 m		
8	Right of Way (ROW)	21 meter		
9	Pavement Condition	Fair		
10 (a)	NewRigidPavementthickness(Sectionderivedbased on averagethickness ofexistingcrustofthatparticular stretch)thatthat	From Ch 0.000 Km to Ch 1.906 Km		
11	Design CBR	5.40 % (80 th Percentile)		
12	Junctions	Major- 02		
13	Traffic	From Km 0.000 to Km 1.906 ADT-6951, CVPD - 1444, PCU –8305, MSA- 150.76		

Table 2: Overview of the proposed road

Sl.No.	Description of item	Details
14	Cross drainage structures	Nil
15	Settlement	Rambagh, Jahangir Chowk

2.5.1 Carriageway/ Roadway Width

In general, the proposed cross-section comprises of 2 lane carriageways (Rigid Pavement) on LHS proposed from Km 0.000 to 1.906 Km and on RHS 2 lane and partially intermediate lane proposed due to the existence Pier location of Jahangir Chowk – Rambagh Flyover. RHS & LHS lane maintained separately, hence 2% cross slope provided. Based on the available width of the clear carriageway, New Construction of Rigid Pavement has been considering which mentioned in table 3.

SI No	From Ch	To Ch	Length (km)	Avg. Available clear CW Width (m)	Reqd. Rehabilitation Width (m)	TCS Type	Type of Proposal	Type of Pavement
LHS								
1	Km 0.000	Km 1.906	1.906	1 x 7.5	-	TCS-1	NC	Rigid
RHS	I	I		,	l			
2	Km 0.000	Km 0.264	0.264	1 x 7.5	-	TCS - 2	NC	Rigid
3	Km 0.264	Km 0.557	0.557	1 x 4.0 to 5.5	-	TCS - 3	NC	Rigid
4	Km 0.557	Km 1.126	0.569	1 x 7.5	-	TCS - 2	NC	Rigid
5	Km 1.126	Km 1.400	0.274	1 x 4.0 to 5.5	-	TCS - 3	NC	Rigid
6	Km 1.400	Km 1.906	0.506	1 x 7.5	-	TCS - 2	NC	Rigid

Table 3: Details of New Construction stretches

2.5.2 Horizontal and vertical alignment

Existing alignment is followed for Rehabilitation and strengthening of the existing road and it is found that mostly the required average design speed of 80 km/hour is maintained. The existing carriageway will be provided with the required grade after making the provision for a profile corrective course with proper two-directional cambers over the existing carriageway surface. Horizontal & Vertical Curve details are mentioned in Annexure IV of DPR.

2.5.3 Improvement of Sight Distance

Improvement of sight distance on the proposed alignment has been taken care of while designing the alignment. However, a necessary road sign has to be provided where speed is restricted wherever required.

2.5.4 Pavement Design

After doing the pavement investigation and pavement condition survey, it has been studied thoroughly. After that pavement design has been done as per the following considerations:

- Rehabilitation on existing pavement
- Reconstruction of existing pavement

The consultants have worked out the designs for all the above cases based on results of survey/investigations about traffic, axle load spectrum, pavement condition, and strength, subgrade/material properties, etc.

The design life adopted in the analysis is 30 years for rigid pavement from the date of opening the road to traffic. Pavement design for various cases has been illustrated in the following paragraphs.

The following Survey has been conducted and procedure followed for design and construction:

- 1. Conducted the Traffic Study and based on PCU, lane configuration finalized. In the case of land constraint, lane configuration has been restricted upto the availability of space between properties of both sides.
- 2. Raising of Existing Carriageway is not done where roadside establishment exists. On those stretches, reconstruction has been proposed. Where lane configuration is not feasible for the upgrade, the carriageway has been restricted upto the availability of space between properties of both sides.
- 3. The existing condition of road is poor. Hence, BBD test was not carried out. Existing bituminous layer to be dismantled and re-compaction to be done after dismantling bituminous layer.

Soil samples were collected from the sub-grade level after excavating the existing pavement thickness at the selected locations along the carriage way edge. Soil Samples taken to the

laboratory were tested for L.L., P.L., and Gradation. Remolded soil samples were thereafter made by compacting at the maximum dry density and OMC. The samples were then soaked for 4 days and then tested for CBR value. For each location, three such remolded samples were prepared and tested for soaked CBR, and the average value of CBR at each location was determined. The CBR value varies in between 5.1 % & 5.8 %. Based on the Traffic density, whole stretches have one homogeneous section. As per Clause 6.2.2 of IRC 37-2018, the 80th percentile value of sub-grade CBR (5.40%) consider for both type segments and pavement design for 30 years MSA is 150.76. Mostly CL classified soil exists on the stretch.

Design of flexible pavement for new construction has been done following " Guidelines for the Design of Plain Joint Rigid Pavements for Highways" (IRC: 58-2015). This is described as following.

1. Calculation of Design Traffic in terms of MSA (Ch 0.000 Km to Ch 1.906 Km) in 30 years

COMPUTATION OF DESIGN TRAFFIC

[Vide Clause 4.6.1 of IRC:37-2018]

The Traffic in the year of completion (A) is estimated using the following formula :

A = $P (1 + r)^x$ =1444 x (1 + 0.06)^1 =1531Where :P =CVPD as per traffic census report.=1444Number of years between the last
count and the year of completion of =1construction.

The **design traffic** in terms of the cumulative number of standard axles to be carried during the design life of the road has been computed using the following equation : As per clause 4.6.1 of IRC:37-2018

Lane Distribution Factor (LDF).

D =	(For Dual Two/Intermediate Lane carriageway)	=	0.75
F =	Vehicle Damage Factor (VDF).	=	4.550
n =	Design life in years.	=	30
r =	Annual growth rate of commercial vehicles (6%) in decimal.	=	0.06

Therefore :

N _{Des} =	365 x [(1 + 0.06)^30 - 1]	x 1531 x 0.75 x
	0.06	4.55
=	150760497 ESA	
=	150.76 MSA	

2. Calculation of Design CBR

The CBR value varies in between 5.1% & 5.8% from Ch 0.000 Km to Ch 1.906 Km. Mostly CL classified soil exists on the stretch. Based on the Traffic density, the whole stretch has one homogeneous section As per Clause 6.2.2 of IRC 37-2018, the 80th percentile value of sub-grade CBR (5.40%) is considered. Design traffic is 150.76 MSA for 30 years. As per IRC 58:2015, the required CBR for Rigid Pavement is 8%. The average Thickness of Pavement is 724 mm, whereas the proposed thickness of Rigid Pavement is 580 mm. In such case, excavation only made for a thickness of 520 mm, and the remaining 204 mm crust composition retained which will be treated as sub-grade as CBR of this metal soiling layer is more than 8%.

Determination of Pavement Layers: The Pavement composition of different layers has been done as per IRC 58:2015. The Detail calculation is enclosed in Annexure V of DPR. Summary of the pavement composition for Segment I and Segment II mentioned below:-

Pavement design has been done using Design Traffic as 150.76 MSA (Design Period 30 Years) & 80th percentile CBR as 5.40%.

2.5.5 Traffic Safety and Other Appurtenances

Following road furniture and miscellaneous items have been designed keeping safety aspects in mind.

I. Road Markings

Road Markings on the carriageway and the objects within and adjacent to the roadway are used as a means of guiding and controlling the traffic. They promote road safety and ensure the smooth flow of traffic in the required paths of travel.

The location and type of marking lines, material, and the colour is followed using IRC: 35-2015 – "Code of Practice for Road Markings".

The road markings were carefully planned on carriageways, intersections, and bridge locations.

II. Road Signs

Road signs were planned to supply information, to regulate traffic by imparting messages to the drivers. The type, locations, sizes were planned using IRC: 67-2012 "Code of Practice for Road Sign".

III. Delineators

The role of delineators is to provide visual assistance to the driver about the alignment of the road ahead, especially at night. Reflectors are used on the delineators for better night visibility. IRC: 79-1981 "Recommended Practice for Road Delineators" was followed to plan location details. Two types of road delineators were planned i.e., hazard markers and object markers. Hazard markers are to define obstructions like guardrails, and abutments adjacent to the carriageway, for instance at culverts and bridges. Object markers are used to indicate hazards and obstructions within the vehicle flow path, at channelling islands close to intersections.

IV. Crash Barrier

Metal crash barriers are proposed/ provided for the safety of the traffic on the stretches on approaches of bridges. It is also proposed on the curves for the safety of traffic irrespective of embankment height as per NHAI Circular (NHAI/PH-II/NHDP/ADB/GM (NS)-I dated May 19, 2004).

V. Parapet Wall

Parapet walls are provided along the edge of the shoulders at the valley side throughout the project stretch excluding the settlement areas. These are provided to prevent the vehicles from toppling over.

3. Legal and Regulatory Framework

This section deals with the laws, regulations, and policies, of the Government of India, the State Government, and the World Bank, related to environmental and social issues. Only the laws, regulations, and policies relevant to the project are discussed here. This section needs to be updated as to when new laws, regulations, and policies are made and enforced or the existing ones are revised.

3.1 Operational Policies of World Bank

The safeguard policies, the triggers for each policy, as well as the status of their relevancy for the proposed project are presented in the table below:

Operational Policy	Key Features	Applicability
Involuntary Resettlement (OP 4.12)	Physical relocation and land loss resulting in: (i) relocation or loss of shelter; (ii) loss of assets or access to assets; (iii) loss of income sources or means of livelihood, whether or not the affected people must move to another location.	Not Applicable The sub-project has no impact on any private asset or livelihood of anyone.
Indigenous Peoples (OP 4.10)	If there are indigenous peoples in the project area, and potential adverse impacts on indigenous peoples are anticipated, and indigenous peoples are among the intended beneficiaries.	Not Applicable The sub-project does not adversely impact Schedule tribe population.
Physical Cultural Resources (OP 4.11)	The policy is triggered by projects which, prima facie, entail the risk of damaging cultural property (e.g., any project that includes large- scale excavations, movement of earth, surface environmental changes or demolition).	Not applicable No impact on cultural resources.

Table 4: World Bank's Operational Policies

3.2 World Bank's Environment Health and Safety Guidelines

The Environmental, Health, and Safety (EHS) Guidelines are technical reference documents with general and industry-specific examples of Good International Industry Practice (GIIP). The EHS Guidelines contain the performance levels and measures that are generally considered to be achievable in new facilities by existing technology at reasonable costs. Application of the EHS Guidelines to existing facilities may involve the establishment of site-specific targets, with an appropriate timetable for achieving them. The applicability of the EHS Guidelines should be tailored to the hazards and risks that may occur in the subproject on the basis during pre-construction, construction, and operation phases.

3.3 National & State Policies

S.No.	Acts/Policies/Rules	Relevance to this project	Applicability in the sub-project
1	The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013	The Act has provisions to provide fair compensation to those whose land is taken away, brings transparency to the process of acquisition of land to set up factories or buildings, infrastructural projects, and assures rehabilitation of those affected.	Not Applicable. The sub-project does not have adverse impact on any private asset or livelihood of anyone.
2	State Land Acquisition Act 1990 (1934 AD)	The State Land Acquisition Act1990 (1934 AD) is in force in the state of Jammu and Kashmir. This Act provides the legal framework for land acquisition for public purposes in J&K. It enables the State Government to acquire private lands for a public purpose, and seeks to ensure that no person is deprived of land except under the Act.	Not Applicable The sub-project does not have adverse impact on any private asset or livelihood of anyone.

Table 5: National and U.T.'s Policies

3.4 Other Central and State acts which may be applicable in the Subproject:

- Minimum Wages Act, 1948
- Contract Labor Act, 1970
- The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013
- The Bonded Labor System (Abolition) Act, 1976
- Child Labor (Prohibition and Regulation) Act 1996 along with Rules, 1988
- Children (Pledging of Labor) Act, 1933 (as amended in 2002)
- The Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995

- The Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Rules, 1996
- Untouchability Offences Act, 1955
- The Scheduled Castes and the Scheduled Tribes (Prevention of Atrocities) Act, 1989
- The Scheduled Castes and the Scheduled Tribes (Prevention of Atrocities) Rules, 1995
- Disaster Management Act 2005: specifies that while providing compensation and relief to victims of disasters there shall be no discrimination on the grounds of sex, caste, community, descent or religion.
- The Jammu and Kashmir Protection of Human Rights Act 1997
- The Jammu and Kashmir Natural Calamities Destroyed Areas Improvement Act, 1955:
- The Jammu and Kashmir Right to Information Act 2004
- Backward Classes Commission Act, 1997
- Persons with Disabilities Act, 1998
- J&K Reservation Act, 2004

4. Socio-Economic Profile of the Project Impact Area

4.1 Location and size

Srinagar district is situated at an altitude of 1730 meters above sea level and lies between 33°- 14' and 38° -25' North latitude and 74° -38' East Longitude, in the centre of valley of Kashmir. It is bounded in the north by district Kargil, in the south by district Pulwama, in the north-east by district Anantnag, in the west by district Baramula and in the south-west by district Badgam. It possesses almost central position in Kashmir region. Besides being summer capital of Jammu and Kashmir Union Territory, it has great antiquity and chequerred history which dates back to 250 BC.

Srinagar was also known as Hemavar, Praverpora and Praversenpur. It has remained the centre of power, with different kings shifting their capital from one place to another. The grim mountain Hurmukh (16,903 feet.) which guards the valley of Sindh stands in the east. Further, south is Mahadeo which seems to almost look down on Srinagar. The geographical area of the district is 1979.00 Square kilometers and it ranks number 16 in terms of area among 22 districts of Jammu & Kashmir.

4.2 Physiography

The valley of Kashmir is distinctly marked by lakes, streams, luscious fruits, magnificent forests and mighty mountains; the features which contribute to the making of valley a paradise on earth. Situated in the lap of the Himalayas the green fertile valley of Kashmir is guarded by a long chain of mountains with an average height of about 1828.8 metres above the sea level. The general aspect of the valley is that of a basin, surrounded on every side, by a range of lofty mountains and with it is extensive tract alluvial soil water by the Jehlum and its various tributaries which flow down from the mountains and are fed by the heavy snow and rain falling in the elevated regions. The valley resembles a gem set in the casket of the ever lasting Himalayas. The physiography of Kashmir can be studied with three major physical divisions plain, plateau and mountains.

4.3 Drainage

The valley of Kashmir is famous for rivers, clear streams, land of lakes, green turfs of

magnificent trees and mighty mountains. This description is particularly true of the territory falling within the jurisdiction of Srinagar district. The area of Srinagar district occupies the central part of the valley. The flat valley is interwoven with rivers, streams,

² Source:https://censusindia.gov.in/2011census/dchb/DCHB_A/01/0110_PART_A_DCHB_SRINAGAR.pdf

nallahs, springs and underground water resources. The river Jehlum cuts the district diagonally from south-east to North West. Nine bridges span the river, shrines and temples dot the entire area. The view from any of the old city's bridges is wholly and mistakably Kashmiri, old brick building line the banks. The main source of the Jehlum River is a spring at Verinag and its course through the valley. It carries the waters of a host of streams that flow down from the bordering mountain slopes. The length of the River Jehlum from its source upto Baramulla is 159 kms. It is navigable throughout its entire course.

4.4 Underground Water Resources

There is plenty of ground water in the district especially in Karewas and alluvial stratra. The ground water exists in confined as well as unconfined conditions. The depth of water level varies from the land surface level. The outflow areas are not uncommon in Srinagar. Ground water has a little content of dissolved minerals. Other chemical properties are upto the norms for drinking water fixed by Bureau of Indian Standards. The water is however, contaminated by the presence of Hydrogen Sulphide (H2S) in Karewa areas and is, therefore, not fit for drinking. Water is still being supplied to most of the localities through water tankers as new residential colonies are developed in the city of Srinagar, resulting more significance for development of ground water resources for drinking purposes, but very little has been achieved and there is scarcity of potable water in most of the localities in and around the city of Srinagar. The Department of Irrigation and Flood Control has procured several rigs for development of ground water resources on scientific methods.

4.5 Climate

The climate of the district is more or less similar to that of other districts of the valley. Areas situated at higher altitudes experience severe cold for major part of the year and are not accessible for more than few months. The Kashmiris have determined their own norms to describe the seasons of the year and accordingly calendar their agricultural activities. The duration of these seasons with local names is as follows:-

- 1. Soonth Spring (Mid March to Mid May)
- 2. Grishim Summer (Mid May to Mid July)
- 3. Wahrut Rainy season (Mid July to Mid September)
- 4. Harud Autumn (Mid September to Mid November)
- 5. Wand Winter (Mid November to Mid January)
- 6. Sheshur Sever cold (Mid January to Mid March)

4.6 Soils

The character of the soil in the district which is a central part of Kashmir valley has been studied regarding broad physiographic division and accordingly the main soil types are classified as under:

- 1. The highlands mainly between 1850 and 3350 metres.
- 2. The Karewa uplands.

The soil on the flanks of the River Jehlum is most fertile as it gets periodically renewed and enriched with fresh deposition of silt by recurrent floods. The soil on highlands and Karewas is different at different places and their fertility depends upon the site, nature of slope and altitude of the places.

4.7 Flora and Fauna

The flora of Kashmir displays a vivid transition from a narrow belt of sub-tropical temperate, sub-alpine to alpine zones. Srinagar district falls a temperate zone between 1500 and 2300 metres altitude and has a temperate climate. The marshes swamps and lakes form important habitats in the region. The forests of the district have a wide range of woods and flowers, Deodar, Kail Pine, and Firewood etc. are found in abundance. There is also wide range of medicinal herbs in the area. The dense forests also provide a good habitat and conducive environment for birds and wild animals.

The charming side-valleys of varied scenery and meadows covered with lovely wild flowers of all colours attract different kinds of birds during different seasons of the year and thus enrich its bird life. A large variety of birds, particularly ducks and cranes in large flocks visit the valley in winter and some also breed here. The water bodies enable various species of fish to grow in abundance. This region is also rich in different species of colourful and fascinating butter flies.

4.8 Population

In 2011, Srinagar had population of 1,236,829 of which male and female were 651,124 and 585,705 respectively. In 2001 census, Srinagar had a population of 1,027,670 of which males were 558,353 and remaining 469,317 were females.

4.9 Sex Ratio

With regards to Sex Ratio in Srinagar, it stood at 900 per 1000 male compared to 2001 census figure of 841.

4.10 Literacy

Average literacy rate of Srinagar in 2011 were 69.41 compared to 63.13 of 2001. Total literate in Srinagar District were 748,584 of which male and female were 431,746 and 316,838 respectively.

4.11 Cropping Patterns

Agriculture is the main source of livelihood in the rural areas of the district. The district has a total area of 0.51 lakh hectares of which 0.46 lakh hectares of land is used for agricultural purposes excluding 0.04 lakh hectares which are sown more than once in a year. Area-wise distribution of various crops as registered during the year, 2008-09 is given as under:

Sl.No.	Name of the Crops	Area (in Hectares)	Area (in Hectares)
1.	Rice	2511	Total Food Crops
2.	Wheat	3	
3.	Maize	101	2688
4.	Grim Spices	Nil	
5.	Pulses	73	
6.	Fruit	1330	Total Non-Food Crops
7.	Vegetables	1393	
8.	Oil Seeds	434	4097
9.	Fodder	599	
10.	Other Food Crops	104	
11.	Other Non-Food Crops	237	
Total Ar	rea Sown	6785	6795

Table 6: Area wise distribution of crops

Source: District statistical Handbook (2008-09)

4.12 Horticulture

Apples, walnuts, almonds, pears, cherry, grapes and apricots are the main fruits of the district. The Horticulture department is striving to improve the quality plant material and production of the fruit grown in the district. Orchardists were provided plants and fencing material on subsidized rates. Many departmental nurseries were developed. A Fruit Preservation and Utilization Extension Centre is functioning at Lal Mandi where people are trained in converting fruit and vegetables into various by-products.

4.13 Irrigation

Major portion of cultivable land has irrigation facilities. According to the data supplied by Planning Department, the gross area sown in the year, 2008-09 stood at 5547 hectares or 05 Sq. kms. Of this 4116 hectares or 41 Sq.kms. were irrigated by canals, springs and other

sources. Government as well as private canals irrigate an area of 3770 hectares or 37 Sq.kms. The area irrigated by springs was only 187 hectares or 1 sq.km. Whileas land irrigated by other sources was 75 hectares or 0.7sq.kms. Wells and tube wells irrigate an area of 111 hectares.

4.14 Animal Husbandry

Livestock rearing is an important occupation of the village folks in general and migratory population in the district. The Government is giving special attention in animal husbandry and sheep breeding. According to Livestock Census the total number of animals recorded in the district in 2007 is 1.02 lakh livestock heads out of a total 2.82 lakh heads in the State.

5. Analysis of Alternatives

For this sub-project, the analysis of alternatives has been made, considering the "with and without project scenarios" which considered the potential social impacts, both positive and negative, of the sub-project.

5.1 'Without' and 'With' Project Scenario'

5.1.1 'Without' Project Scenario

Categorically, it is a 2-lane Dual carriageway falling under plain terrain connecting Srinagar Airport, having the moderate intensity of commercial vehicles. Built-up section observed on both sides of the road. During the flood in the year 2014, the stretches were fully submerged but regular submergence history was not found in these particular stretches. For the drainage system, HP of 600 mm dia pipe has been used (recently developed) of the entire stretch. Existing sections are insufficient to carry requisite discharge. Moreover, the Water carrying capacity of existing Flood Channels significantly decreases which is the major reason for submergences of such arterial roads. The larger section of cover drains on both sides are required along the roads to channelize the water up to the nearest pumping station with a proper slope. Due to the construction of the Jahangir Chowk – Rambagh flyover which is partially coming on this project stretch, utility shifting has been made and a drainage system developed recently. Henceforth, proposal for a drainage system along with the road is not required at present.

5.1.2 'With' Project Scenario

The affected areas will benefit from the restored access to markets thereby including the economic growth in these areas and timely access to health and education services. Restoration of roads will also serve as supply/rescue lines in the event of a disaster. The component will finance the reconstruction of damaged roads, bridges, and associated drainage and slope stabilization work, retaining walls, breast walls, and other structures to increase resilience. The sub-project will provide relief from submergence which took place in 2014 floods. The rigid pavement will provide relief from potholes since rainfall is frequent phenomenon.

The sub-project will not require any private land acquisition and will not impact any other private asset. This has been confirmed by PIU and PMU, JTFRP (Kashmir division) and site visits done by technical team of DPR consultants (annexure 4). Later on, Social Safeguard expert from PMU, JTFRP visited the site and has confirmed the same.

6. Stakeholder's Consultation

Stakeholder's Consultation is basically concerned with involving, informing and consulting the public in planning, implementation and other decision-making activities. It tries to ensure that due consideration is given to public views, concerns, and preferences when decisions were made.

One of the key aims of the stakeholder engagement exercise is to ensure that all relevant stakeholders are provided with the opportunity to express their concerns and opinions, which are incorporated as early as possible in the project development: at planning, implementation and operation phase and in the efforts to minimize the potential unexpected opposition of the proposed project and potential adverse effects to the environment and society at large.

6.1 Identification of Stakeholder

Stakeholder's identification is the process of identifying stakeholders considering the legitimate representatives or the project-affected groups and whose views should take precedence in stakeholder consultations. Good practice suggests that as long as stakeholder groups are offering a perspective that is relevant to the project, there is no need to determine whether these stakeholder groups are the main representatives of the stakeholders or not. Since the sub-project does not have any adverse impact in terms of land or asset acquisition, therefore, the key stakeholders in the project corridor were the local people, PIU and PMU.

6.2 Objective of Stakeholder's Consultation

The specific objectives of the consultations are geared towards:

- Informing the stakeholders about the project and its potential impacts.
- Obtaining local and traditional knowledge that may be useful in decision making.
- Facilitating consideration of alternatives, mitigation measures, and trade-offs (if any).
- Ensuring that important impacts are not overlooked and benefits are maximized
- Reducing chances of conflict through early identification of contentious issues
- Providing an opportunity for stakeholders to influence the Project design and operational plan in a positive manner.
- Improving transparency and accountability of decision making.
- Increasing public confidence in the SIA process.
- To gather baseline data for assessment of impacts (both direct and indirect) on the communities of the project area;

- To suggest appropriate mitigation measures to effectively manage potential adverse impacts;
- To do the socio-economic profiling of the project;
- To involve Gram Panchayat and its member's in the SIA study and project activities wherever possible.
- To involve the stakeholders especially the people of the project impact area in the project activities.

6.3 Approach for Consultation

A very sensitive and pro people approach was adopted to engage locals in the sub-project activities. Project design and revenue record along with other project related information were shared with them in order to instil faith and confidence among them about the proposed project and its activities.

Following steps were taken to engage stakeholders.

- 1. Site visits and informal meetings with the local to know their views and perceptions about the sub-project.
- 2. Reconnaissance survey and transect walks.
- 3. Sharing of project design and revenue record with the locals.
- 4. Understanding their needs and requirement.
- 5. Collection of Baseline information.

6.4 Details of Public Consultation in sub-project road

The purpose and objective of the public consultation is the involvement of residents/ stakeholders and to make them aware about the proposed activity of the subproject. Public consultation was conducted at the project location of Rambagh, Hazuri Bagh and Iqbal Park on 12.07.2019 (Annexure 8) Public Consultation needs to be a continuous process throughout the project cycle.

6.5 Information's Shared

The following information was shared with the people:

- About project and its source of assistance, its implementation / execution etc. People were apprised about the technical aspects of rigid pavement and its benefits.
- Information on perceived benefits from the proposed sub-project including better road quality by way of rigid pavement surface, efficient surface drainage system.

- Information of perceived losses from the proposed sub-project during execution stage in terms of inconvenience to public, air and noise pollution etc.
- Construction activity whether causing any type of health hazard or not? And mitigation measures.
- Discussion among public for sharing of information related to project, environment policy of World Bank direct and indirect impacts of improvement/ construction work on environment.
- Any loss of land/structure/ business or other community property due to construction activity?
- Safeguarding of religious/ cultural/educational places like Mosques, Schools along project road during construction phase?
- Any impact on trees and measures to be taken for saving scheduled trees in close vicinity of proposed road.
- Possible type of problems faced by the locals in their daily activities due to construction work.
- Livelihood generation by involving of local labour with the project during the construction stage of the project.

PIU,ERA (Kashmir division) ensured that the requisite social management measures shall be incorporated in SMP and public consultation shall be a regular process during all stages of the sub-project execution to solve any issues arising out of proposed works.

6.6 Feedback received

During consultation process of the proposed sub-project, people have expressed keen interest about the proposed sub-project. The local people are expecting good road to be developed and were apprised about the project details like rigid pavement surface development of the airport road from Rambagh to Civil Secretariat and construction of longitudinal surface drainage.

During consultation, local people and shopkeepers suggested that this is the right time to design the road by lowering of the road surface by at least 6 inches. Locals also informed that due to the lack of efficient drainage system affected areas in the project corridor gets frequently waterlogged resulting into inconvenience to locals, shopkeepers and customers. People continuously reiterated for the efficient surface drainage system throughout the project corridor on the both sides wherever applicable especially low-lying area due to the increase in height of road surface. People in general were very enthusiastic about the benefits of the sub-project in terms of longevity of the road, no road submergence or water logging with the inclusion of efficient road drainage system.

people are related to dilapidated condition of the existing road due to the constant submergence of road during rainy season. People are ready to extend all types of support during execution of the sub-project as their major difficulties will overcome after completion of the sub-project. The sub-project during construction stage will generate employment opportunities for local people.

7. Analysis of Social Impacts

7.1 Impact on Land

The revenue record obtained from revenue department revealed that existing road passes through government land and therefore does not require land acquisition. The existing road passes through major inhabitations through Rambagh and Jehangir chowk, urban settlements (Srinagar). It is clear from the revenue record that road passes through 8 khasra number, these are, 216,1521,780,215,503,842,429 and 1150/493. All these khasra numbers are under the different government departments (annexure 3). Total land under these khasra numbers is 7.188 acre.

Project Manager (Transport, Kashmir division), JK ERA, vide letter no ERA/PMT/20/1117 dated 07.09.2020 has issued an encumbrance free certificate which confirms that upgradation and strengthening of the road for a length of 2.50 km under JTFRP shall be restricted to the existing and available RoW which is 21 meters (annexure 4). Further, it is also certified that there are no residential commercial, religious structure or any CPR in the existing RoW. The letter issued by the Project Manager, also refers the certificate (letter no. CE/RBK/HD/7165, dated 14.06.2019) issued by the Chief Engineer, PWD(R&B) department in which it has been mentioned that the existing RoW for the sub-project road is 21 meters (annexure 5).

Therefore, on the basis of certificate issued by Project Manager (Transport, Division Kashmir), available revenue record, site visits and approved DPR, it can be said that the sub-project does not have any adverse impact on the structures, land or on livelihood of anyone. However, if during the execution, there is any unanticipated impact of the sub-project same shall be addressed as per the provisions Environment & Social Management Framework (ESMF) of the project other applicable policies of the WB and that of U.T of J&K.

7.2 Impacts on Structures

The proposed alignment is devoid of any structure i.e. residential, commercial, and religious or any CPR. Same has been confirmed by the Project Manager (Transport, Kashmir division) vide letter no ERA/PMT/20/1117 dated 07.09.2020 provided a non-encumbrance certificate which confirms that the sub-project road does not have any temporary or permanent structure in the whole stretch (annexure 4). Strip plan of the road annexed as annexure 6 also confirms that there is no structure inside the alignment of the proposed road.

7.3 Impacts on Livelihood

There is no commercial structure either temporary or permanent in the proposed alignment of the road. Further, there is no squatter on the road earning livelihood by using the available RoW and none has encroached upon the road. Therefore, there will be no impact on livelihood in the project corridor due to this sub-project.

8. Mitigation Measures

8.1 Social Management Plan

The Social Impact Assessment study does not envisage any significant adverse impact of the sub-project i.e., there is no involuntary displacement and land acquisition. Further, there is no temporary or permanent impact of any kind on the livelihood of people. Structures proposed shall be improved in the existing RoW. Technical department from PMU & PIU have made required modifications in design at initial stages to avoid negative impact as a part of mitigation measures.

The Social Management Plan suggests the mitigation measures needs to be adopted during execution to deal with unanticipated impact of the sub-project.

8.2 Objectives

The main objective of the Social Management Plan is to mitigate the various adverse social impacts which may arise during the pre-construction, construction, and post-construction of the sub-project. The objective of SMP in preconstruction, construction & post-construction stages are as follows:

Pre-construction Stage:

To discuss the design and technical proposal with the stakeholders to know their suggestions and inputs. To inform them about the project, its funding, land requirements, and policies and guidelines of funding agencies and applicable to the project.

Construction Stage:

To ensure that the provision of the SMP (Social Management Plan) is strictly followed and implemented by strengthening implementation arrangement.

To address the construction stage social impacts arising due to various project activities en route the corridor and particularly at habitations through specific measures that need to be applied across and certain specific measures that shall be determined on a case-by-case basis.

Post-construction Stage:

To ensure that all the issues that arose during the construction stage shall be addressed properly. In case land and other assets utilized by the EA or contractor shall be restored to the satisfaction of communities and owners of that assets.

8.3 Scope

The Social Management Plan (SMP) in the sub-project, consists of the set of mitigation, monitoring and institutional measures to be taken during the pre-construction, construction, and operation stages of the project to eliminate adverse social impacts, to compensate them, offset them, or to reduce them to acceptable levels following the mitigation hierarchy. The plan also includes the actions needed for the implementation of these measures.

The major components of the Social Management Plan are:

- Mitigation of potentially adverse impacts;
- Integration of SMP with Project in construction and operation phases;
- Institutional Capacity Building and Training;
- Monitoring during project implementation and operations;

8.4 Context for the SMP

This Social Management Plan for IG Rambagh to Civil secretariat sub-project road is based on Social Impact Assessment study during which site visits were carried out in the project corridor. Consultations and meetings were conducted with the people and project design was discussed and evaluated on the ground.

The sub-project does not have any impact on private land and all the construction activities will be carried out within the available ROW. Project Manager (Transport, Kashmir division), JK ERA, vide letter no ERA/PMT/20/1117 dated 07.09.2020 has issued an encumbrance free certificate which confirms that upgradation and strengthening of the road for a length of 2.50 km under JTFRP shall be restricted to the existing and available RoW which is 21 meters (annexure 4). Further, it is also certified that there are no residential commercial, religious structure or any CPR in the existing RoW. The letter issued by the Project Manager, also refers the certificate (letter no. CE/RBK/HD/7165, dated 14.06.2019) issued by the Chief Engineer, PWD(R&B) department in which it has been mentioned that the existing RoW for the sub-project road is 21 meters (annexure 5).

8.5 Methodology for SMP Preparation

The comprehensive social management approach for the project involves following key steps and processes.

- Screening of social impacts during the SIA study
- Public consultation with the stakeholders.

- Discussion of Technical Proposal with the stakeholders.
- Transect walk and Identification of issues that can crop up during the construction stage.
- Development of measures aimed at avoiding, mitigating, and offsetting, or reducing impacts to levels that are socially accepted during implementation and operation of the project road.

8.6 Probable Social issues that may arise during the construction stage

- Loss of land due to land-slides resulting from hill cutting activities.
- Cracks in structures or damage due to construction works e.g. hill cutting activities
- Temporary short duration or prolonged disruption to services such as water supply, power supply etc.
- Temporary Disruption to traffic movement leading to time delays.
- Possibility of gender-based violence arising from influx of migrant labour for construction works.
- Labour influx issues may arise if contractor will employ the manpower from outside
- Labour issues like unequal wages to men and women, discrimination in employment opportunities, Child labour.
- Inconvenience and Nuisance to Public due to accumulation of excavated earth
- Stagnation of water leading to mosquito breeding and public health problems.
- Spread of diseases at construction and camp sites due to influx of labour like HIV AIDs, COVID 19 etc.

8.7 Social Management Plan

Based on the findings and issues identified during SIA study, Social Management Plan has been prepared for the sub-project. The mitigation measures for the potential impacts are presented in form of a matrix according to the sequential flow of activities in the project life cycle. These measures would be further updated by Contractor during the implementation of the SMP.

Table 7: Social Management Plan

Sl.N o.	Project Phase/Activity	Issues/ Potential impacts	Proposed Mitigation Measures	Responsib ility	Monitoring Agency/ Frequency
	·				

Sl.N o.	Project Phase/Activity	Issues/ Potential impacts	Proposed Mitigation Measures	Responsib ility	Monitoring Agency/ Frequency				
Planı	Planning/Pre-construction Phase								
1	Pre- construction phase	 Sharing of design with the community. Utilization of private land temporarily if required Provision of alternative access to the community for commuting wherever required. Restoration and relocation of Common Property Resources if any 	 Consultation with local community and stakeholder engagement. Written consent from the community or owner of the land required for stocking construction material temporarily. Involving locals (Gram Sabha) wherever any issue arises 	Contractor	PIU				
	ruction Phase		1	-	-				
2	Influx of labor	 Construction Camp Locations Selection, Design, and Lay-out. Conflict with the community due to social and cultural differences with the host community. The potential impact of spreading infectious diseases from labor to the local or vice versa. Possibility of Sexual abuse and assault in the labor camps or otherwise. Drug abuse, gambling, etc. 	 Minimize labor influx as much as possible by engaging the local labour force. Ensure labor camps for the labor (Away from religious places and localities to the extent possible). Awareness of the health and sanitation for the labor. Ensure the least contact between the host community and the labor. Awareness of sexual assault & drug abuse. 	Contractor	PIU/ PMU Monthly Monitoring				
		• Facilities for the Labour in camp and on the worksite	 Providing accommodation facilities to the migrant laborers with proper ventilations. Provision for safe drinking water and appropriate cooking arrangement at labor camps; Provision of Separate toilet and bathing facilities for men and women Provision of medical facility which includes first aid kit at the camp site and also ambulance facility to take patients to the hospital in case of emergency. Proper drainage facility at the camp site along with water sewerage treatment facilities. No waste water should be discharge to any 	Contractor	PIU/ PMU Monthly Monitoring				

Sl.N o.	Project Phase/Activity	Issues/ Potential impacts	Proposed Mitigation Measures	Responsib ility	Monitoring Agency/ Frequency
			surrounding area without required permission and proper treatment.		
			 Provision of prayer rooms as per the religious beliefs of the workers. Safe storage facilities for the gas cylinder, petroleum, and 		
			other chemicals, used by laborers. • Proper solid waste collection and disposal system at the camp site.		
			 The camp should have proper security arrangements, like a Security fence. Preparing a code of conduct 		
			 for the migrant workers. Conducting awareness programme about sexually transmitted diseases among the migrant workers, laborers and for the 		
			community around project site; • Awareness program on COVID-19.		
			 Provision of hand sanitizer, masks in the labor camps. Provision a separate accommodation for COVID- 19 infected labors or 		
			persons engaged by the contractor.Provision of crèche on site for children.		
			 Training programs for construction workers in basic sanitation and health care issues (e.g., how to 		
			avoid malaria and transmission of sexually transmitted infections (STI)		
			 HIV/AIDS. Labour Registration. Awareness program for labor rights No amployment of child 		
		Registration of Complaints received from	 No employment of child labor. Arrangement to register and redress the grievance of 	Contractor	PIU/ PMU Monthly
		labor.	workers. • Grievance Redressal System		Monitoring

Sl.N o.	Project Phase/Activity	Issues/ Potential impacts	Proposed Mitigation Measures	Responsib ility	Monitoring Agency/ Frequency
			for the project to address such issues including sexual harassment at the workplace	Contractor	PIU/ PMU
		 Equality of opportunity to work. Equal Pay for equal work Preference to the Women Laborers 	To be ensured throughout the project cycle.Maintenance of payment registers by the contractor.	Contractor,	Monthly Monitoring
3	• Equal Pay for equal work • Mai reginance • Preference to the Women Laborers • Injury & sickness due to construction work and movement of heavy vehicles, contamination, or other natural or human-made hazards. • Pro • Injury & sickness due to construction work and movement of heavy • Bet • Understand • Bet • Injury & sickness due to construction work and movement of heavy • Bet • Injury & sickness due to construction work and movement of heavy • Bet • Injury & sickness due to construction work and movement of heavy • Bet • Injury & sickness due to construction work and movement of heavy • Bet • Injury & sickness due to construction work and movement of heavy • Bet • Injury & sickness due to construction work and movement of heavy • Bet • Injury & sickness due to construction work and movement of heavy • Bet • Injury & sickness due to construction • Bet • Injury & sickness due to construction • Bet • Injury & sickness due to construction • Bet • Injury & sickness due to construction • Bet • Injury & sickness due to construction • Injury & sickness due to construction • Injury & sickness due to construction • Injury & sickness due to construction • In		community, shops, religious Mor		PIU/ PMU Monthly Monitoring
4	Occupational health and safety	• Injury and sickness of labor	 Community Consultation Provide training on health and safety to all the workers. Provide PPE to workers as per work requirements. Regular checking of body temperature and other symptoms among the laborers for COVID-19 and maintaining a register. 	Contractor	PIU/ PMU Monthly Monitoring

Sl.N o.	Project Phase/Activity	Issues/ Potential impacts	Proposed Mitigation Measures	Responsib ility	Monitoring Agency/ Frequency
			 Awareness program on COVID-19. Provision of hand sanitizer, masks in the labor camps and on the sites. Displaying of COVID-19 help line numbers on-site as well as in labor camps. Provide separate toilets for male and female labor at the construction site Provide safe drinking water at the construction site. Providing a separate resting area at the site for breaks during the work period Provide adequate lighting in the construction area and along the roads. Conduct an initial health screening of the laborers working at the construction site, especially those who are coming from outside the project area. Provide first aid facility at the construction site Provide HIV awareness programming, including STI (Sexually Transmitted Infections) and HIV information, education, and communication for all workers on regular basis. 		
5	Gender-Based Violence	 Sexual Exploitation and Abuse (SEA) Workplace Sexual Harassment Human Trafficking Non-SEA 	 Awareness program for the Contractors, Local Communities, and laborers on national laws. Introducing a worker's code of conduct. Displaying of various legal provisions on-site, in labor camps, and at prominent locations in the project area. Ensure that complaints of GBV are registered and maintain a register. Strict code of conduct for workers with no tolerance for physical or verbal abuse of women or children. 	Contractor	PIU/ PMU Monthly Monitoring
-	Construction Phase				
6	Rehabilitation of site used for camp, storage	 Handing over temporarily used private/ community 	• Consultation with the private party or Community and restoration of their	Contractor	PIU/PMU Within one Month

SI.N o.	Project Phase/Activity	Issues/ Potential impacts	Proposed Mitigation Measures	Responsib ility	Monitoring Agency/ Frequency
	etc.	 land to the landholders/ community by the contractor without restoration work and payment of dues/ lease amount. Non-removal of debris and other construction material from the site. 	 land. Removing leftover construction material from the site. Payment of lease amount/rent, if any due, to the private party or community for utilization of their resources. 		

8.7.1 Impact of the labor influx in project area

- The contractor will preferably engage the local labor force except for the laborer's requiring special skills and the non-availability of such skilled laborers from the local area.
- Awareness-raising of laborers/ workers on societal norms, taboos, and other cultural practices
- Organise awareness creation and educational programmes for all workers and the general public on the behavioural changes required to prevent the spread of HIV/AIDS and other STDs
- The 'Labor Influx and Construction Workers Campsite Management Plan' will be implemented
- Project to assess and manage labor influx risk based on risks identified in the project. Depending on the risk factors and their level, appropriate site-specific Labor Influx Management Plan and/or a Workers' Camp Management Plan.
- The project will incorporate the SMP into the civil works contract. The responsibilities for managing these adverse impacts will be reflected as a contractual obligation, with a mechanism for addressing non-compliance.
- Employment of any person under 18 years of age will be strictly prohibited. The contractor will maintain a labor register with name, age, and sex with supporting documents (preferably a copy of Aadhar card or voter's ID card). This will be monitored by the Safeguard Experts from PMU.
- The contractor and laborers will sign a code of conduct to maintain good manners with the community and avoid GBV

• The project will undertake an awareness-raising program for the workers and community on the risk of labor influx.

8.8 Gender Action Plan

8.8.1 Status of Women in J&K

Women constitute around 47% of the total population of the State. The development of women, no doubt, has been a part of the development planning process right from the inception of Five-Year Plans but the shift in approach from welfare to development toward women took place in a focused manner in the 6th and 7th Five Year Plans. The 8th Five Year Plan promised to ensure that benefits of development do not by-pass women. The 9th Five Year Plan changed the strategy for women from development to empowerment and emphasis on preparation of a separate Women Component Plan (WCP) by identifying specific Schemes/Projects having a direct bearing on the welfare and development of Women. The 10th Five Year Plan further strengthened the implementation of the Women Component Plan (WCP).

Moreover, the Women and Child Development Department in the Ministry of Social Justice and Empowerment has also enjoined upon the states to monitor closely the flow of benefits of various schemes for the empowerment of women on regular basis. These initiatives have helped in improving the status of women in various spheres to a great extent, but the imbalance still exists which needs to be addressed over the years. The 11th Plan had taken numerous steps forward. However, the targets set out could be only partially achieved. In the 12th plan, the Government's priority would be to consolidate the existing initiatives and interventions relating to women, build upon the achievements and also move beyond to respond to new challenges. The female population of J&K State slashed down from 47.15% of the total population in 2001 to 46.88% in 2011. As per details from Census 2011, Jammu and Kashmir have a population of 1.25 Crore souls over the figure of 1.01 Crore in the 2001 census. The total population of Jammu and Kashmir as per the 2011 census is 12,548,926 of which male and female are 6,665,561 and 5,883,365 respectively indicating a reduced sex ratio of 883. The corresponding figures of male and female as per Census 2001 were 5,360,926 and 4,782,774 respectively indicating a sex ratio of 892. Sex ratio (females per thousand of males) is an important indicator of the social conditions particularly for women's status in any society.

The low sex ratio shows indulgence of artificial interventions, distorting the biological trend and natural balance in terms of the number of females per thousand males. An important concern in the present status of Jammu and Kashmir's demographic transition

relates to the adverse sex ratio. The sex-ratio as per census 2011 was 883 which is a matter of great concern and needs to be addressed on priority. Education of the women is very effective tool for women's empowerment not only from the point of view of literacy, but it has inter-linkage with other social parameters viz. population growth, health care, education of children, etc. It enables rural women to acquire new knowledge and technology, required for improving and developing their tasks in all fields, besides availing new opportunities and combating emerging challenges of a dynamic society.

Female education is essential for higher standards of health and improved "maternal competence" which leads to lower infant mortality. It also raises women's economic productivity. Despite its linkage to so many positive outcomes and the progress made over the past 50 years, female literacy remains low in J&K State as compared to men. Jammu and Kashmir's literacy rate has increased by 13% in the last decade i.e., from 55% in the 2001 Census to 68% in the 2011 Census. While female literacy has increased from 42.22% in the 2001 Census to 58.01% in 2011. Gender differential still exists both in rural and urban areas but it is comparatively higher in rural areas. This can be attributed to some factors viz., lack of access to schools, parents feeling insecure about sending girl children to schools, their engagement in agricultural and other domestic activities, etc. Though still being at a disadvantageous position, the womenfolk are breaking the barriers/shackles to get an equal share in basic human rights. With a higher growth rate than male literacy, the goal is expected to be achieved in near future.

8.8.2 Legal Provision Related to Women in J&K

- J&K Protection of Women from Domestic Violence Act, 2010
- Jammu and Kashmir Juvenile Justice (Care and Protection of Children) Act, 2013
- State Commission for Women Act, 1999

8.8.3 Strategy

Suggestive Actions to be taken in the sub-project

- Ensure participation of vulnerable groups in the project activities.
- Ensuring facilities in construction camps.
- Carrying out other responsibilities towards vulnerable groups.

Suggestions for increasing the Women's Participation in the sub-project

• Allow women to take part in the consultation process. Ensure that the women are consulted and invited to participate in group-based activities, to gain access and control over the resources.

- Encourage women to evaluate the project outputs from their point of view and their useful suggestions should be noted for taking necessary actions for further modifications in the project creating better and congenial situation for increasing participation from women.
- Devise ways to make other vulnerable to participate in the project activities.

Involvement during Construction

Wherever possible, women's involvement in construction activities should be encouraged in order to help them have access to benefits of project activities.

Ensuring Facilities in Construction Camps

Foreseeing the involvement of women, both direct and indirect in the construction activities, PMU, PIU & PMC shall ensure certain measures that are required to be taken by the construction contractor towards welfare and well- being of women and children during the construction phase such as:

- **Temporary Housing:** During the construction, the families of laborers/workers should be provided with residential accommodation suitable to nuclear families.
- **Health Centre:** Health problems of the workers should be taken care of by providing basic health care facilities through health centres temporarily set up for the construction camp.
- **Day Crèche Facilities:** It is expected that among the women workers there will be mothers with infants and small children. Provision of a day crèche may solve the problems of such women, who can leave behind their children in such a crèche and work for the day in the construction activities. If the construction work involves women in its day-night schedules, the provision of such a crèche should be made available on a 24-hour basis.
- **Proper Scheduling of Construction Works:** Owing to the demand for fast construction work, it is expected that a 24 hours-long work-schedule would be in operation. Engaging women labour during night services should be avoided by the project or can be permitted only after getting written request from the women labour. In this case crèche facilities in the construction camps must be extended to them in the night.
- **Control on Child Labor:** Minors, i.e. persons below the age of 14 years, should be restricted from getting involved in construction activities. It will be the responsibility of the Social and Environmental experts of PMU, JTFRP to ensure that

no child laborers is engaged in the activities. PMU& PIU shall keep strong vigilance to ensure the cessation of such exploitation.

8.8.4 Avoiding Gender based violence

The contractor will prepare and implement robust measures to address the risk of genderbased violence that include:

- Mandatory and repeated training and awareness-raising for the workforce about refraining from unacceptable conduct toward local community members, specifically women;
- informing workers about national laws that make sexual harassment and genderbased violence a punishable offense which is prosecuted;
- introducing a Worker Code of Conduct as part of the employment contract and including sanctions for non-compliance (e.g., termination), and (iv) contractors adopting a policy to cooperate with law enforcement agencies in investigating complaints about gender-based violence.

8.9 Labor influx and Labor Management

Since the construction activities are mostly labor intensive by nature, therefore, it is also envisaged that both local and migrant labor shall be employed by the project. These migrant laborers will be accommodated in a temporary campsite within the project area.

8.9.1 Objectives

The influx of migrant labor will have both negative and positive impacts on the nearby community and local environment. The labor will be accommodated in a temporary campsite within the project area which can have a significant interface with the host community. The influx of migrant workers would lead to a transient increase of population near the project area for a limited time. This would put pressure on the local resources such as roads, fuel for cooking, water, etc. Hence, a plan has been designed to demonstrate the:

- Potential impacts associated with the influx on the host population and receiving environment are minimized;
- Provision of safe and healthy working conditions, and a comfortable environment for migrant labor; and
- To ensure compliance with the national labor laws, including guidance provided on the latest COVID 19 epidemic in the country.

8.9.2 General Requirements

All migrant workers are envisaged to be accommodated in a proper temporary campsite within the project area. If migrant workers are accompanied by their families, provisions should be made accordingly. As per the National Acts, the inclusion of requirements for labor camp to be established by contractors during the construction phase of the project. Contractor(s) shall ensure implementation of the following measures to minimise the potential negative impacts of worker accommodation and workers on local communities:

- **Cleanliness and Sanitization:** Pest extermination, vector control, and disinfection are to be carried out throughout the living facilities in compliance with local requirements and/or good practice. In light of the COVID-19 outbreak and increased risks to community health and safety and occupational health and safety, the contractor need to ensure appropriate measure in the camps and on site.
- **Complaints and incident reporting:** A formal Complaints Procedure will be implemented to ensure the timely and transparent response to complaints as received from labor.
- **Labor education:** The workforce will be sensitized to local social and cultural practices through the provision of an induction course for all employees that stipulates expected behaviour;
- Labor behaviour in the campsite provided: A Code of Behaviour governing appropriate behaviour in the accommodation facilities to be kept in place and to be strictly enforced. The contractor shall ensure implementation of the "rules of engagement" between laborers living in the campsite and community and shall be implemented by construction contractors for all engaged laborers.
- **Labor Accommodation:** JTFRP shall ensure that laborers are provided with benefits such as leave, weekly rest day, etc. Accommodation to be provided for the construction labor which covers facilities (including catering facilities, dining areas, washing and laundry facilities, etc.) and supporting utilities.

8.9.3 Hiring & Recruitment Procedures

• The manpower wherever possible shall be locally recruited by the contractor. The following general measures shall be considered for the workforce during their employment tenure:

- The implementing agency in consultation with the PMU will include a code of conduct relating to the accommodation to be signed with the contract document of contractors.
- The contractor shall not employ any person below the age of 18 years nor will have any forced labor; The construction laborers will be provided with documented information regarding their rights under national labor and employment law such as but not limited to Factories Act, Minimum Wages Act, 1948 Trade Unions Act, and Workmen's Compensation Act; 1923.

8.9.4 Worker's Accommodation

The EA has to supervise and monitor the activities performed by their contractor and accommodation facilities provided in the campsite. The following measures shall be provided:

- The laborers to provide with accommodation made of insulating material and locally available building material, etc. along with storage of personal belongings;
- The migrant workers with families will be provided with individual accommodation comprising bedroom, sanitary, and cooking facilities;
- The units to be supported by common latrines and bathing facilities duly segregated for male and female labor; A minimum of 1 unit to 15 males and 1 unit for 10 females shall be provided;
- The contractor shall provide a canteen facility with the facility to cook food of appropriate nutritional value respecting religious/cultural backgrounds;
- All doors and windows shall be lockable and mobile partitions/curtains shall be provided for privacy;
- Dust bins to be provided for collection of garbage and to be removed daily;
- It is also required to provide first aid box in adequate numbers; and
- Ventilation should be appropriate for the climatic conditions and provide workers with a comfortable and healthy environment to rest and spend their spare time.

8.9.5 Security

The contractors shall put in place the following security measures to ensure the safety of the workers. The following measures shall be incorporated:

- Access to the campsite shall be limited to the residing workforce;
- The contractor shall be responsible for deploying an adequate number of guards;
- Adequate, day-time night-time lighting shall be provided;
- The security personnel shall be provided with training to respect the community traditions and in dealing with, use of force, etc.; and
- The rental accommodation shall be provided with firefighting equipment and portable fire extinguishers.

8.9.6 Provisions for Drinking Water

- Access to an adequate and convenient supply of free potable water is a necessity for workers. The domestic water conforming to the IS 10500:2012 supply shall be made available by the contractor.
- The direct usage of water from bore well should not be allowed;
- The Contractor(s) should regularly monitor the quality of drinking water. In case of non-compliance with the Drinking Water Specifications, additional treatment shall be provided, or alternative sources of water supply shall be arranged; and
- All storage container of drinking water to be monitored from becoming polluted or Contaminated.

8.9.7 Cooking Arrangements

- Places for food preparation are designed to permit good food hygiene practices, including protection against contamination between and during food preparation;
- Adequate personal hygiene including a sufficient number of washbasins designated for cleaning hands with clean, running water; and
- All kitchen floors, ceiling and wall surfaces adjacent to or above food preparation and cooking areas are built using durable, non-absorbent, easily cleanable, non-toxic materials;
- Food preparation tables are equipped with a smooth, durable, easily cleanable, noncorrosive surface made of non-toxic materials.
- To ensure that the fuel need of laborers in the project area does not interfere with the local requirements, necessary arrangements for the supply of fuel to the laborers shall be done by the contractor.

8.9.8 Waste Water Generation

- There will of generation of wastewater from the campsite. About 80% of the water used shall be generated as sewage/wastewater.
- Contractors to ensure that the campsite is equipped with a septic tank and soak pit for disposal of sewage. It is also recommended that the stormwater and sewage system should be separated. The surface water drainage shall include all necessary gutters, downpipes, gullies, traps, catch pits, manholes, etc.
- Sanitary and toilet facilities are constructed of easily cleanable materials. Sanitary and toilet facilities are required to be cleaned frequently and kept in working condition.

8.9.9 Medical facilities

The following medical facilities shall be provided by contractors for the construction workers:

- A first-aid centre shall be provided for the labor within the construction site equipped with medicines and other basic facilities;
- Adequate first aid kits shall be provided in the campsite in an accessible place. The kit shall contain all type of medicines and dressing material;
- The contractor shall identify and train an adequate number of workers to provide first aid during medical emergencies;
- Regular health check-ups shall be carried out for the construction laborers every six month and health records shall be maintained;
- Labors should have easy access to medical facilities and first aider; where possible, nurses should be available for female workers;
- First aid kits are adequately stocked. Where possible a 24/7 first aid service/facility is available.
- An adequate number of staff/workers is trained to provide first aid; and
- Information and awareness of communicable diseases, COVID 19, AIDS, etc. shall be provided to workers.

9. Monitoring and Evaluation

The Project requires detailed supervision, monitoring, and evaluation of the impact on the environment and social aspects. Monitoring is the periodical checking of planned activities, which provides midway inputs, facilitates changes, if necessary, and provides feedback to Project Authority for better management of project activities. It helps in making suitable changes and modifications in safeguard documents during project implementation. Evaluation on the other hand assesses whether the activities have achieved the intended goal and objectives. Thus, monitoring and evaluation are critical to measuring the project performance and fulfilment of project objectives.

To carry out this, PMU has made specific arrangements. The executing agency has a dedicated unit to deal with the social and environmental safeguards. This unit is headed by Director Safeguards who is assisted by full-time Social Safeguards and Environmental Experts. To ensure compliance with the World Banks' social safeguard issues Director Safeguards will monitor and evaluate routine activities. Half-yearly Environmental and Social Audit, of ESMF implementation, will be done by the Technical Audits and Quality Control Consultants. Progress on social safeguards and other issues will be flagged in the MPR and QPRs.

9.1 Safeguards Supervision

This will be done by PMU with the support of PIU and consultants. All the sub-projects will be visited at regular intervals by PMU to check if all safeguard requirements are met and to identify any issues that need to be addressed. PMU should submit quarterly progress reports to The World Bank on safeguards implementation.

9.2 Concurrent Monitoring and Quarterly Reporting

The concurrent internal social monitoring will be done as part of the regular monitoring by the PIU, Implementing Agencies, and TAQAC. However, PMU, with the help of an in-house Social Specialist will do the regular social monitoring of sub-projects for safeguards compliance.

9.3 Safeguards Monitoring Plan

Apart from the quarterly monitoring reports submitted to the World Bank, once every year, the PMU will prepare a report of the environmental and social situation in the project districts including data and analysis of relevant parameters as given in the plan below. This report also should give a listing of relevant new legislation and regulations that have a bearing on the environmental and social performance of the project. PMU will submit this report to The World Bank.

9.4 Independent Safeguard Audits

The PMU will appoint Independent Project Implementation Quality Audit Consultants with expertise in social and environmental safeguards to conduct a half-yearly project quality audit, which will include Environmental and Social Audit of selected sub-projects for compliance with the ESMF.

9.5 Right to Information and Disclosure

The Jammu and Kashmir Right to Information Act 2004 gives the right to persons to obtain any document or information relating to the affairs of the state or public body. In addition to the provisions of the above Act, the JTFRP provides for voluntary disclosure of information and project documents in English, Hindi, and Urdu on the Government and implementing agencies' websites for public consumption.

10. Grievance Redressal Mechanism

Grievance Redressal Mechanism is a process to address people's grievances related to land acquisition, resettlement, and rehabilitation, or any other social issue arising out of the project-related activities; executing agency will establish two bodies, one at a local level (site level) and another at District level. In case, the grievances are not resolved at these two levels, then they will be forwarded to R&R Committee at the Divisional level for this project which will be established under the Divisional Commissioner, Jammu/Srinagar. The grievances will be registered at the Project site. The local level grievance committee will try to resolve the case in a maximum of 14 days. In case the aggrieved person is not satisfied with the decision delivered at the local level or the grievance/s is not resolved, the same shall be forwarded to the district level committee, headed by District Collector. No grievance can be kept pending for more than a month which means the committee has to meet every month. Executing Agency through PMU, JTFRP will monitor the implementation of the decision of the committee. In case the aggrieved party is not satisfied with the proposed redressal measures, it can approach the Divisional Level Redressal Committee, headed by Divisional Commissioner, Jammu/Srinagar. If the aggrieved party is not satisfied with the decision delivered or the committee is not successful in resolving the grievance/s, they can approach the court of law at their own expenses. The committees' composition is detailed below:

10.1 Composition of Grievance Redress Committee (GRC) at various levels of the project

- A. **Grievance Redress** Committee **at Local Level:** This committee/cell will work at the local level i.e. site level. This will be comprised of the following members:
 - a. Engineer from PMU
 - b. Assistant Executive Engineer (PIU)
 - c. Site Engineer (PIU)
 - d. Local Revenue officer
 - e. Social Safeguard Officer
 - f. Ward Member/Halqa Panchayat member
 - g. Women representative (Retired Officer/Academicians/Development Professional)
- B. **Grievance Redress Committee at District Level:** In case of grievance/s are not addressed at the local level or PAP/ aggrieved person is not satisfied with the decision delivered at local level, he/she can approach to the grievance redressal committee constituted at the district level. The following will be the composition of the committee.
 - a) District Collector

- b) Director/Head PIU (Convener)
- c) Nodal officer of the Project Component (PMU)
- d) Nodal Officer (Social Safeguards, PMU)
- e) Representative of PRIs
- f) A Prominent Women (Retired Officer/Academicians/Development Professional)
- g) A senior representative of SC/ST Welfare Board
- C. **Division Level Redressal Committee (DLC)**: In case, grievance/s are not addressed at the local and district level, the same will be forwarded to the Divisional Level Redressal Committee through PMU. The committee will provide a major platform to people who might have objections for the decisions taken at the two previous levels. The committee will look into the grievances of the people and will assign responsibilities to implement the decisions of the committee. This Committee (after formation) will be convened by the Chief Executive Officer, ERA/JTFRP, and headed by Divisional Commissioner Jammu/Srinagar. This committee should meet every quarter to solve any grievance/s and will decide within 03 months of receiving the grievance/complaint. Nodal Officer (Social Safeguards) will coordinate the meetings. This committee and the participating departments about land acquisition and resettlement and rehabilitation.

The following will be the composition of the committee:

- a. Divisional Commissioner, (Chair)
- b. Chief Executive Officer, JPFRP/JK ERA (Convener)
- c. Heads of participating departments
- d. Director Technical (PMU/JTFRP)
- e. A senior representative, one each from BC & EBC and SC & ST Welfare
- f. A senior representative of the revenue department
- g. A senior representative of the Disaster Management Department
- h. Social Safeguard Specialist (Nodal officer, PMU)
- i. A prominent women representative (Retired/ Development Professional/Academician)
- j. A PRI representative
- k. A representative of PAPs who can articulate well.

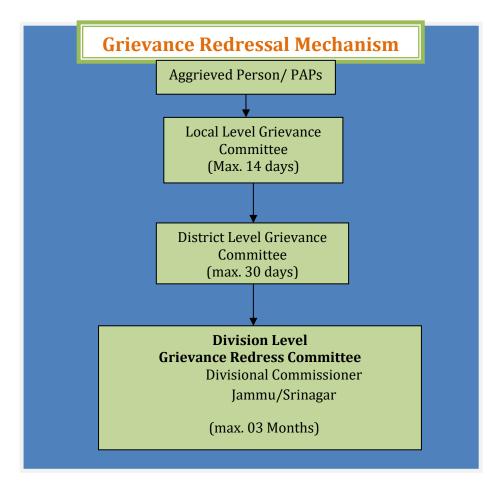


Figure 2: Structure of GRM

10.2 Approach to GRC

Project Affected Person/aggrieved party can approach GRC for the redress of their grievances through **any** of the following modes:

- **1. Web-based:** The grievance corner will be provided at the website of PIU/PMU so that the affected person can register their complaint online.
- **2. Telecom-based:** If needed a toll-free number will be issued by the PMU/ PIU so that affected people can register their complaints through telephone / mobile phone to the PIU/PMU office.
- **3. Through LGC:** The LGC will collect the problems & issues of the community or affected persons and pass on the same to PIU/PMU and try to resolve them. A grievance register will be maintained by the contractor/PIU at each site office. The phone number of the concerned engineer shall be displayed at the site so that the aggrieved person can contact the concerned site engineer in case of an emergency.

4. Through PMU: PAPs/aggrieved party can register/file grievance/s directly to the PMU also. PMU will enroute the same through PIU to the site engineer who will try to resolve it within the stipulated time and the rest process will follow.

Besides the grievance redress mechanism of JTFRP, the state has an online grievance monitoring system known as Awaz-A-Awam (People's voice). The PAPs can also lodge their grievance online at <u>http://www.jkgrievance.nic.in</u>.

10.3 Legal Options to Aggrieved persons/PAPs

In case PAPs are not satisfied with the decision of GRC at the local/district level and Divisional Level committee, they are free to approach the court of law on their own will and expenses at any time to redress their grievance/s. The general public and PAPs specifically will be informed about the Grievance/s redress committee and mechanism through public consultations, disclosures, and distribution of PIBs. All PIBS will be translated into Urdu and will be distributed to the PAPs.

11. Institutional Arrangement

11.1 Institutional Arrangement in the project

A project steering committee has been set up for the overall strategic guidance and monitoring of the project. It is headed by Chief Secretary and comprises of all involved line departments and additionally departments of planning, environment and social welfare. A Project Management Unit (PMU) for the project (JTFRP), housed in Jammu & Kashmir Economic Reconstruction Agency (JK ERA) is responsible for the overall management of the "Jhelum Tawi Flood Recovery Project (JTFRP)". This PMU is headed by Chief Executive Officer (CEO). Social Development Specialist has been positioned in PMU to provide assistance and support to Director Safeguards to address all safeguard-related issues during documentation, execution, and implementation of ARAP and monitoring.

The Chief Executive Officer (JKERA/JTFRP) will be responsible for overall coordination, reporting, technical assistance, monitoring, and budgeting of all the components associated with the project. The CEO will have the administrative and financial powers for the implementation of the project including the implementation of ARAP wherever required. The Chief Executive Officer (CEO) will be supported by Director Technical, Director Safeguards, Director Planning and Coordination, Director Disaster Management, Executive Engineers, AEEs, and Social Development Specialist. The PMU will be responsible for providing overall policy guidance, training, and capacity-building support to PIU (JK ERA) to ensure compliance with World Bank's Safeguard Policies and applicable Union Territories and other acts, notifications, guidelines, etc. Director Safeguards with the assistance of a Social Development Specialist in EA will ensure that all social safeguards issues are complied with as detailed out in Social Management Plan. Social issues will be coordinated by Social Development Specialist (SDS) within the PMU and PIU. PMU will be assisted by Project Management Consultants (Technical Assistance and Quality Audit Consultants) for technical support and advice, monitoring and impact evaluation, etc.

11.2 Implementation Stage

The sub-project does not involve involuntary displacement, land acquisition, and livelihood loss either temporary or permanent. The Project Implementation Unit is headed by the Project Manager (Transport) in JK ERA. Overall civil work shall be carried out under his supervision and guidance. Director Safeguards with the support of the Social Development Specialist in PMU, JK ERA will ensure compliance with the WB policies and other provisions applicable to the project. For this sub-project, Only Social management Plan needs to be implemented during the execution of the sub-project.

Annexures

Annexure1: Environment and Social Screening Data Sheets

Part A: General information

1. Name of the sub- project	Construction of Rigid Pavement from Rambagh to Civil Secretariat in District Srinagar					
2. Type of proposed activi	2. Type of proposed activity (tick the applicable option and provide details)					
• Road						
• Bridge	-					
Fire Station	-					
• Hospital/Health Facility	-					
Educational Institute	-					
• Building for Livelihoods	-					
• Flood Infrastructure Related	-					
• Other Public Building	.					
• Any Other (Please Specify)	-					
3. Location of the propose	b-project					
Name of the Region	hmir (J&K State)					
Name of the District	nagar					
Name of the Block	Amira Kadal Srinagar					
• Name of the Settlement	e Rambagh, Solina, Hazuri bagh, Magarmal Bagh, Saraibala Shahidgung Batmallo etc.					
• Latitude	34° 3'2.10"N (Start of the Project Rambagh- CH 0+000), 34° 4'21.15"N (End of the Project - CH 1+900) 34°					
• Longitude	•	the Project at Rambagh- CH 0+000), roject at Civil Secretariat-CH 1+900),				

4a. Proposed Nature of Wo	rk (tick the applicable options)
• Minor Repairs	-
 Major Repairs/Rehabilitation 	-
 Upgrading/Major Improvement 	$\sqrt{(Rigid Pavement)}$
 Expansion of the facility 	-
New Construction	-
• Any Other	-
4b. Size of the sub- project (approx. area in sq. mt/hac or length in mtr./km, as relevant)	1.9 KM
5. Land Requirement (in h	ac./sq.mt.)
• Total Requirement	Nil
• Private Land	Nil
• Govt. Land	Nil
• Forest Land	Nil
6. Implementing Agency D	etails (sub-project level)
 Name of the Department/ Agency 	PIU-ERA (Kashmir)
• Name of the contact person	Shiekh Javaid
• Designation	Project Manager (PM-Transport)
Contact Number	+91-9419006640
• E-mail Id	Sheikhjavaid2001@yahoo.co.in
7. Screening Exercise Deta	uils
• Date on which it was carried out	12 th July, 2019
• Name of the Person	Vikash Sharma/ Yaadullah
Contact Number	+9419125803/9419893392

Part B (1): Environment Screening

Q	uestion	Yes	No	Details
1.	Is the sub-project located in w environmentally sensitive area		art witl	hin 1 km of the following
a.	Biosphere Reserve		No	-
b.	National Park		No	-
c.	Wildlife/Bird Sanctuary		No	-
d.	Wildlife/Bird Reserve		No	-
e.	Important Bird Areas (IBAs)		No	-
f.	Habitat of migratory birds (outside protected areas)		No	-
g.	Breeding/Foraging/Migratory route of Wild Animals (outside protected areas)		No	-
h.	Area with threatened/rare/ endangered fauna (outside protected areas)		No	-
i.	Area with threatened/rare/ endangered flora (outside protected areas)		No	
j.	Reserved/Protected Forest		No	-
k.	Other category of Forest		No	-
l.	Wetland		No	
m.	Natural Lakes		No	

n.	Rivers/Streams	Yes		River Jhelum is located within the 1km of project corridor near Jehangir Chowk. Doodhganga Nallah is located within the 1km of project corridor at starting point of the road near Rambagh.
	Question	Yes	No	Details
0.	Swamps/Mudflats		No	-
p.	Zoological Park		No	-
q.	Botanical Garden		No	
2.	Is the sub-project located in w sensitive features?	hole or p	art wit	hin 500 mts. of any of the following
a.	World Heritage Sites		No	-
b.	Archaeological monuments/ sites (under ASI's central/state list)		No	-
с.	Historic Places/Monuments/ Buildings/Other Assets (not listed under ASI list but considered locally important or carry a sentimental value)		No	
d.	Religious Places (regionally or locally important)		No	-
e.	Reservoirs/Dams		No	-
f.	Canals	Yes		Doodhganga floodspill channel is located within the 500 mts. of the proposed project and crossing existing road at Rambagh bridge
g.	Public Water Supply Areas from Rivers/Surface Water Bodies/ Ground Water Sources		No	-
3.	What is the High Flood Level in the sub-project area?	As per 2	014 HF	L

4. Is any scheduled/protected tree like Chinar, Mulberry or Deodar likely to be affected/ cut due to the project?	No	
5. Is the sub-project located in a landslide/heavy erosion prone area or affected by such a problem?	No	
6. Is sub-project located in an area that faces water paucity or water quality issues?	No	

Part B (2): Result/Outcome of Environmental Screening Exercise

1.	Environment Impact Assessment Required	No
2.	Environment Clearance Required	No
3.	Forest land Clearance/Diversion Required	No
4.	Tree Cutting Permission Required	No
5.	ASI (Centre/State) Permission Required	No
6.	Permission from ULB/Local Body/Department Required	No
7.	Any other clearance/permission required	Consent to Establish (CTE) and Consent to Operate (CTO) from SPCB will be required for Batching Plant (BC) Wet Mix Plants, Stone Crusher Plant (SCP), PUC's and other fitness certificates of equipment etc.

Part C (1): Social Screening

1. Does the sub-project ac	tivity require acq	uisition of land?	
Yes		No	
Give the following details:	Private Land (sq	mts/hac.)	Nil
	Govt. Land (sq m	ts/hac.)	Nil

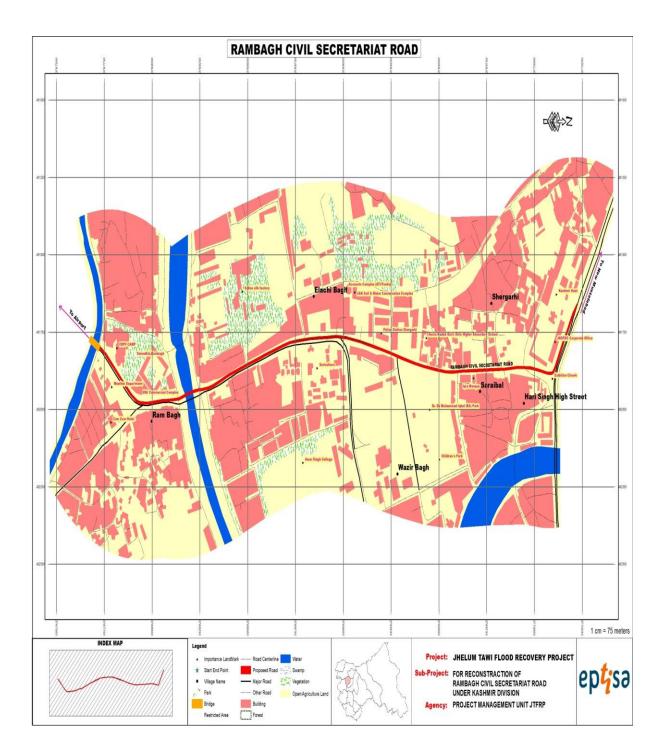
	Forest Land (s	q mts/hac.)	Nil						
2 Does the propos existing structur	ed sub-project activity ·es?	v result in demolition	n/removal of						
Yes		No	\checkmark						
If so, give the followin	g details:								
Number of public structures/build		Nil							
 Number of resources (such drinking water/ 	common property as religious/cultural/ wells/etc.)	Nil							
• Number of private or pu	ate structures (located blic land)	Nil							
3. Does the propos	ed project activity res	ult in loss of crops/t	rees?						
Yes		No							
4. Does the prop employment?	osed Project activit	y result in loss o	of direct livelihood/						
Yes		No							
5. Does the proposed activity result in loss of community forest/pastures on which nearby residents/local population are dependent?									
Yes		No							
If yes, give the details to be lost (in acres/ha	s of the extent of area .c).	-							
6. Does the propos	ed Project activity affe	ect scheduled tribe/c	caste communities?						
Yes		No	\checkmark						

Part C (2): Result/Outcome of Social Screening Exercise

S. No.	Result/Outcome	Outcome
1.	Answer to all the questions is 'No' and only forest land is being acquired	No SIA/RAP required
2.	Answer to any question is 'Yes' and the sub-project does not affect more than 200 people (i.e. either complete or partial loss of assets and/or livelihood)	No Abbreviated RAP is required

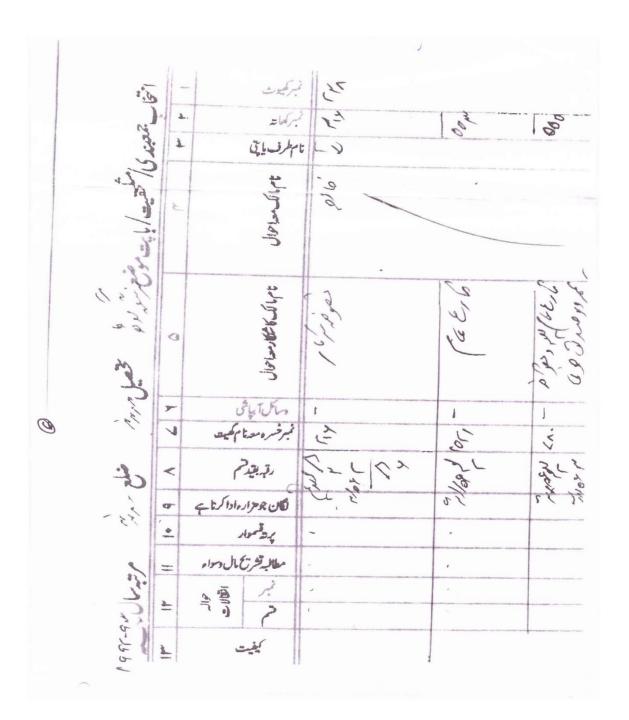
Outcome of Screening

As per the screening exercise, the proposed sub project does not have significant environmental and social issues. The proposed sub-project is only the Improvement & Up-gradation of the existing road and does not involve land acquisition of private or government land. Wherever the required land width is not available, the construction will be carried out in the available land width. Modification in the design has been completed as a part of the mitigation measures.



Annexure 2:GIS MAPs of the Sub-Project Road





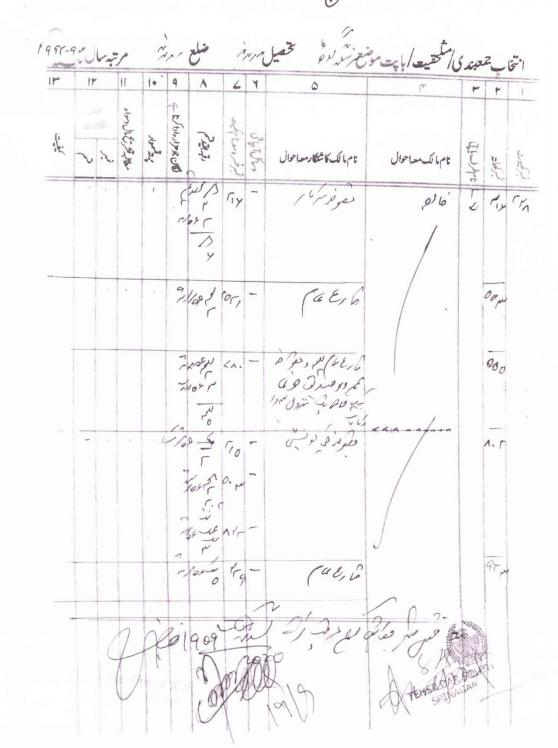
Extract annabande nillage Narshigh Gas chool K Name Hame Sounda R. Ju Keuch wa Kassars. Mutition owner N free o the R 248 416 as Ser M State -State 216 2 ke Bangar 4 M Radin Land 02M Rocal) 2-6 11 553 - Jr -11 521 94 Road . Road--~ 2-M -)1 Road 780 4 -2 Road 11 535 11 , . Ama 510. Satio_Sife Ok-3m-Ships-0-3-54 ps 49 802 97 11 11 215 \$6-2 Road -SMC . • 503 7-2-20 20 842 23-3. - 87 -4 M 61-5 Rom Road 429 l' . . 1 . 11 923 1 Extrant Proper Sulmitted is 107tum D and SI 191 reheilda

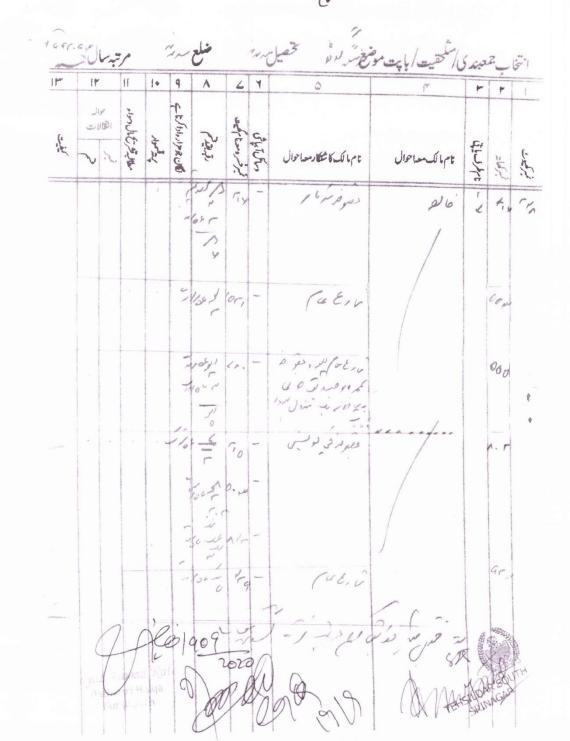
401	Name of	maune of	Arre		Disl-	Rat	mag bi-
W2956 10-	owned	Tenent	-	Hard	en inde	Kind	
215	stale-	SMC	16-	1	Road		1
216	Stali.	state land	2	6	Road	Rome	-
429	State	Roal	l	5	Rod	11	
503	Stale-	SMC	7	2 2035	Road	0	
842	Stale -	Sore	23	3	Road	n	
780	Stale?	Road 4-2	: 4	2	Road		
		Ama S/o Sad Sifei - 0-3 Shrips	4-	3 5	shop		
1521	Stale.	on schalf worze Road	9	2 -	Rocal	-	
K.	Nr- full det	all is on B	stract	Ta	mab	and -	

Extract Khasoa Girdawari village 7ch rehil chanto Sameq Rami-Dislrame of Arrea Komet Harder Van V40260-Noume of Van Vinel State Land Revenue 5 17 Road Rov 1150, Deptt. 493 Prepari & Siln les 219 Sel Patterari -Sel - in Mks. As Per orders Exford

Extract of Jamabandi village Nadeskyund reasil Champore Sainsp stale Revenue 1150 5-17 Road Keuch was Mutition o the r 17 219 -Me- Extract Prepare by late der & 0 t & sign Patr Seal ~

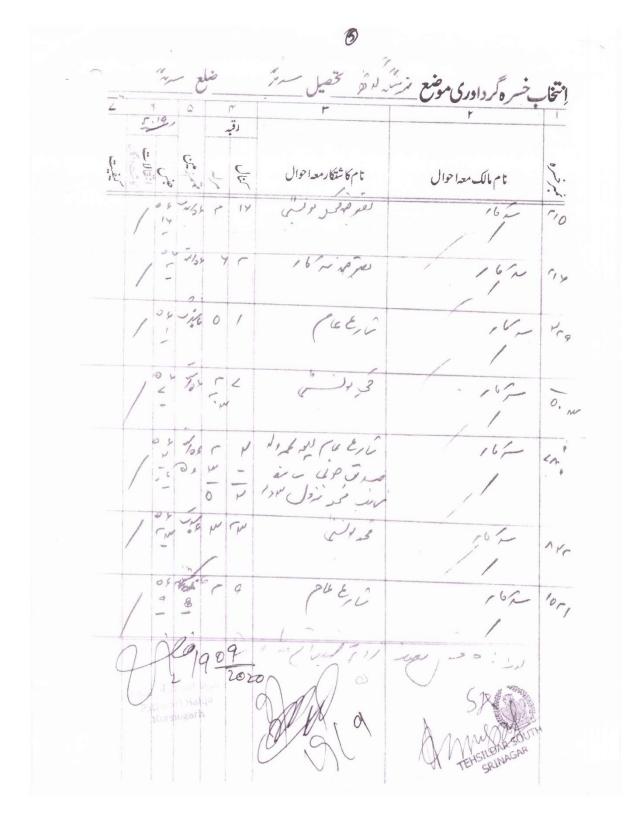
(andrough to cinel Sustavit 0 The phin have ma c Euli'n hickory Eugen برج بربع اسم طرنو به شریدها اسم از می از م 2 610 10 2 P £ NI 0 see deer soft of Brouch m





G فسر وكرداورى موضع متر لرم تخصيل يربر ضلع سرتر انتخا م رقبہ 5.5. تام مالک معدا حوال and s bye 14 14 50 6 Product Y T لموجر مر riy 6/ 7 54 0 1 108,0 Yrg 2 1/25 (L - (m) وي مول 0.70 6/0 or tot w Cm في فرا ,1nrr 16 -LA -مرت ون بر مرد مرت ون برزل مردا 168,6 9 11/05 (9 161 tor, Died 209 2020





Annexure 4: Encumbrance Free RoW Certificate



Government of Jammu and Kashmir Economic Reconstruction Agency 2nd floor Commercial Complex, Rambagh, Srinaga <u>E-mail:-projectmanager049@gmail.com</u> 0194-2443922

No. ERA/PMT/20/ 1/17

Date: 07/9/20

Undertaking for encumbrance free existing RoW

Sub-project Road: Construction of Rigid Pavement of Road from Rambagh to Civil Secretariat in District Srinagar, Kashmir

The Chief Engineer R&B Department Kashmir vide his letter No. CE/RBK/HD/7165 dated 14.06.2019 has certified the RoW of the road namely Rambagh to Civil Secretariat "Minimum 21 meter".

It is hereby certified that the up-gradation and strengthening of this road for a length of 1.907 Km under JTFRP is restricted to this existing and available RoW. It is also certified that there are no residential, commercial, religious structures or any CPR in the existing RoW.

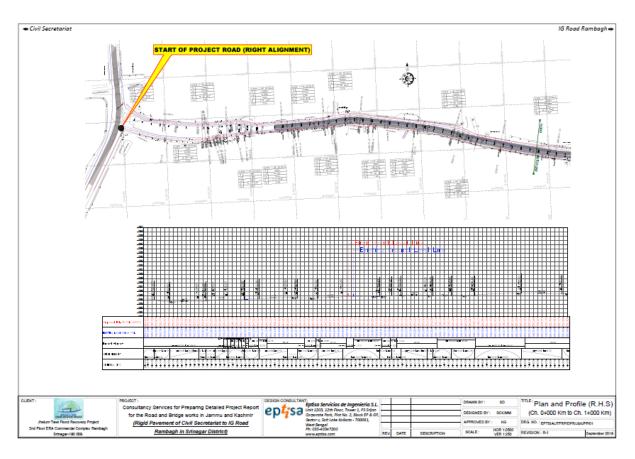
Hence, the RoW is encumbrance free.

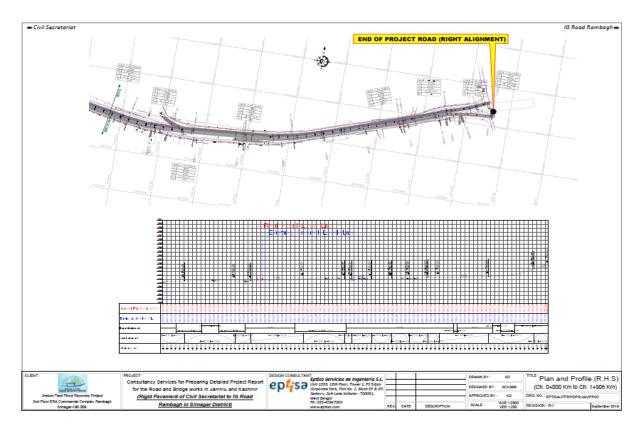
Project Manager (Transport) / Project Manager (JKPCC Works) **J&K ERA/JTFRP**

Annexure 5: RoW confirmation certificate from PWD (R&B) Kashmir

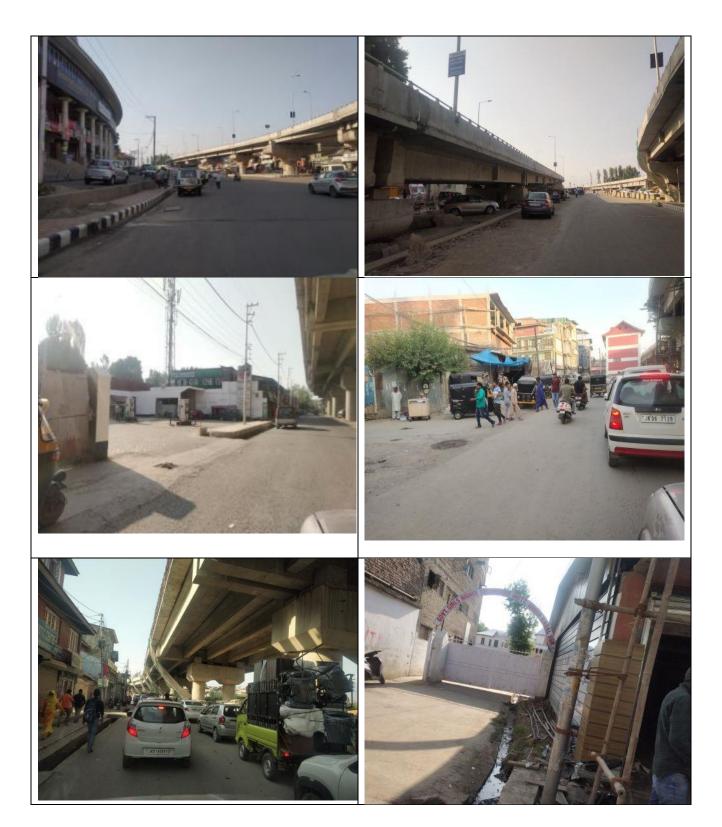
J&K Jam	Director / Nodal Office, Economic Construction Agency (ERA) Imu Tawi Flood Restoration Programme IRP) Kachmir	2		RBK/HD/ 715				
() [(JTFRP) Kashmir. Dated: -19-06 2019.							
Sub	ject: - Preperation of DPR`s for 1 ERA/JTFRP in Kashmir Divisio (PMU-JTFRP) Reg: Providing c	n under Wo	orld Bank Fun	taken up by ding Assistance				
Refe	erence:- Your office letter No: ERA/DA	AK/92/118-13	2 dated: 22.0	4.2019.				
Sir,								
, ווכ	As desired vide your office communic	ation referre	ed to above fo	or the cantioned				
subi	ect, in this context the requisite inforr							
	utive Engineer`s for ROW of the followin			against each for				
favo	ur of information and further necessary ac	tion at your	end please.					
	However, the further verification can be	e obtained fr	om Revenue de	epartment.				
S.No	Name of Road	District	Status	ROW				
01	Strengthening / Upgradation of Sangam Khudwani road	Anantnag	Single Lane	Min•22'-6"				
02	Upgradation of Pampore Pulwama Road	Pulwama .	Intermediate	ROW 50'-0"				
03	Kadabal Lasjan Rambagh including allied links	Srinagar	Single Lane at Places intermediate	ROW 26'-0"				
04	Upgradation of Parimpora Soibugh	Budgam	Single Lane/ at Places intermediate	ROW 5.00 Mtr				
05	Hajin Ajas via Saidnara	Bandipora	Single Lane	ROW 5.5 Mtr				
06	Construction of Rigid Pavement of IG Road Peerbagh Bridge to Humhama Chowk	Srinagar	Double Lane	ROW 21 Mtr				
07	Upgradation of Kawahar Bala Payeen	Baramulla	Single Lane	ROW 4.5 to 5 Mtr				
08	Construction of Rigid Pavement to Eastern Foreshore Road (Bari Nambal)	Srinagar	Double Lane	ROW 21 Mtr				
09	Shadipora Khanpeth Sumbal Road	Bandipora	Single Lane	ROW 5.5 Mtr				
10	Bijbehara to Karihama National Highway via Kitriteng	Anantnag	Single Lane	ROW Min 21'-6"				
11	Construction of Rigid Pavement of IG Road Rambagh to Civil Sectt Srinagar	Srinagar	Double Lane	ROW 21 Mtr with Bottle necks				
12	Upgradation of Hamray Sultanpora	Baramulla.	Single Lane	ROW 5.5 Mtr				
	Nowgare to Sumbal Bridge	Bandipora						
0	r ha		Yours fo	aithfully,				

Annexure 6: Plan & Profile

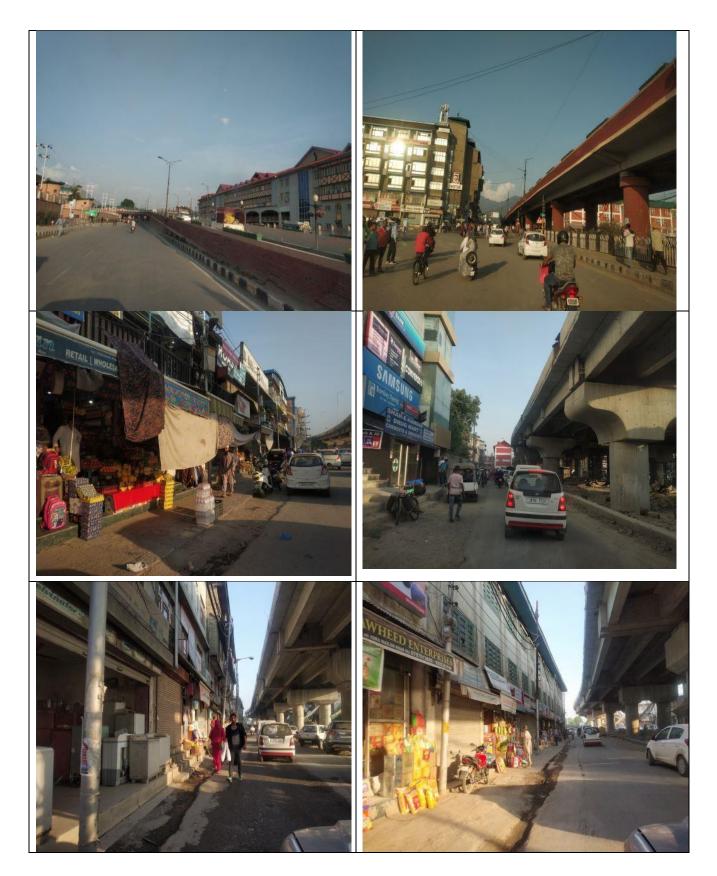




Annexure 7: Photograph of the Roads



Social Impact Assessment Report



Annexure 8: Public Consultation (12.07.2019)

List of consulted participants and their signatures during consultation with the / locals/ shopkeepers of Hazuribagh, Iqbal Park, Rambagh areas of proposed project road in District Srinagar.

JHELUM TAWI FLOOD RECOVERY PROJECT (JTFRP), JAMMU & KASHMIR SUB-PROJECT NAME: Rigid Pavement of IG Road Rambagh to Civil Secretariat in Srinagar LOCATION OF MEETING/ CONSULTATION: 29bal form 1 la Hausa DATE AND TIME: mit 12/87/19 Siste Public Consultation Conducted by: At Lin S Age Occupation Address Signature No 1 Male Antines ange Vall 80 dam 36 210664 Sez. 2 22 voher 3 Mesta 16 8 Re 24 4 15 N 7 fert-5 Handren а 8208 he fark 1 6 en super 21 astal 3 7. she freezen 11 be 8 Stofler 6 9. 610 pr Jun 10 60/1 Heblech 11 40 A 12. 96 H 1eu 13 201 Ptore 14 28/07 Maril Q 5A 15. 2 Ans 47/m brsur 110 16. AL 27/1 AV SI 10 12 36 real 10. eptisa consultancy services for the prepartion of DPR'S OF ROADS IN JAMMU & KASHMIR ox 12



Photographs of the Public Consultation